

Hawaii Disaster Relief Resources Referral Manual



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**** The listings in this community referral resource manual are for reference only, and are not intended to be an endorsement, nor offer or replace medical advice.**

DISASTER PREPAREDNESS INFORMATION FOR

OAHU



ALOHA UNITED WAY 211

200 N. Vineyard Boulevard, Suite 700
 Honolulu, HI 96817
 (808) 536-1951
 (808) 599-7712 FAX

PROGRAM PHONE: 211

EMAIL: Info211@auw.org

WEBSITE: <http://www.auw211.org>

HOURS: Program: Mon. - Fri.: 7a.m. - 5p.m.

DESCRIPTION: 2-1-1 is a confidential, toll-free help hotline for anyone in Hawaii in need of help. With 2-1-1, you can easily find information and referrals on everything from crisis intervention and counseling to job training, educational programs and child care.

SERVICE AREA: Statewide

ELIGIBILITY: Not limited

TARGET: General public as well as health and human service agencies

FEES: Free

INTAKE PROCEDURE: Phone

INSURANCE: N/A.

INTAKE PERSON: Information & Referral Specialists

LANGUAGES: English. Can arrange for interpreters

ACCESSIBILITY: Barrier-free for disabled

TRANSPORTATION: Rides not provided by agency

SERVICES: Specialists search a database of over 4,000 government and nonprofit services and programs to find the answers you need, from basic needs (food, shelter, clothing), childcare, elderly care, disability services and more.



AMERICAN LEGION AUXILIARY

612 McCully Street
Honolulu, HI 96826
(808) 946-6383 Main
(808) 947-3957 Fax

EMAIL: aldepthi@hawaii.rr.com

WEBSITE: <http://www.americanlegionhawaii.org>

DESCRIPTION: Assists in rehabilitation of veterans. Sponsors children and youth activities. Assists in disaster relief. Sponsors Americanism and energy conservation education.

SERVICE AREA: Statewide.

ELIGIBILITY: Families of veterans

TARGET: Families of veterans

FEES: Membership dues: \$30 for first year membership

INSURANCE: N/A.

INTAKE PROCEDURE: Phone, online or write.

INTAKE PERSON: Secretary.

LANGUAGES: English

ACCESSIBILITY: Barrier-free for disabled.

TRANSPORTATION: Rides provided by agency

SERVICES: Disaster Preparedness, Disaster Relief Services, Energy Conservation, Vocational Rehabilitation for Families of Military Personnel/Veterans



AMERICAN RED CROSS - HAWAII STATE CHAPTER**HEADQUARTERS**

4155 Diamond Head Road

Honolulu, HI 96816

(800) 733-2767 Main National American Red Cross

(808) 734-2101 Hawaii State Chapter Headquarters

(808) 735-8626 FAX Hawaii State Chapter

Oahu (808) 739-8113

Kauai (808) 245-4919

Maui (808) 244-0051

Hawaii (808) 935-8305

HOURS: Mon. - Fri.: 8:00 a.m. - 4:00 p.m.

Emergency Disaster Response: 24 hours, 7 days a week.

Email: CHHonoluluHIInfo@redcross.org

WEBSITE: www.redcross.org/hawaii

SERVICE DESCRIPTION: The American Red Cross in Hawaii prevents and alleviates human suffering in the face of emergencies by mobilizing the power of volunteers and the generosity of donors.

SERVICE AREA: Statewide.

ELIGIBILITY: Anyone can donate and/or volunteer

TARGET: Not limited.

FEES: All disaster assistance is provided free of charge. Fees vary for health & safety courses.

INSURANCE: N/A.

INTAKE PROCEDURE: Phone, mail, or walk-in.

INTAKE PERSON: Staff or Volunteers.

LANGUAGES: English. Can arrange for interpreters

ACCESSIBILITY: Barrier-free for disabled.

TRANSPORTATION: Rides not provided by agency.

SERVICES: Disaster Relief, Safety Training, Military (Service to the Armed Forces), International Services, Community Events and Presentations (speaker requests)



RED CROSS MILITARY SERVICE CENTERS:**Joint Base Pearl Harbor Hickam Service Center-**

655 Vickers Avenue Building 1105

Phone: (808) 449-0166

Fax: (808) 449-0170

Office Hours: 8:00 am – 4:00 pm

Kaneohe Red Cross Service Center

Kaneohe Marine Corp Base Building 216, Room 55

Phone: (808) 257-8848 **Fax:** (808) 257-3003

Mailing Address: Commander, ATTN: American Red Cross Box 63002, MCBH Kaneohe, HI 96863-3002

Office Hours: 8:00 am – 4:00pm

Schofield Barracks Red Cross Service Center

Trailer 14, Ayers Avenue, Schofield Barracks, HI 96857

Phone: (808) 655-4927 **Fax:** (808) 655-4928

Office Hours: 8:00 am – 2:00 pm, Monday and Thursday

Tripler Army Medical Center

Phone: (808) 433-6631

Fax: (808) 433-2872

Officer Hours: 9:00 am – 2:00 pm

Service: Disaster Response Preparedness, Disaster Relief Services, First Aid Instruction, Mass Care Shelters, Post Disaster Crisis Counseling, Swimming/Swimming Lessons, Volunteer Opportunities, Volunteer Recruitment/Placement, Emergency communication, Lifesaving Training



CIVIL AIR PATROL - HAWAII WING

419 Lele Street Honolulu, HI 96819

(808) 836-3417 Main

(808) 985-8893 Fax

EMAIL: hiwadmin@hawaiiantel.net

WEBSITE: <http://hiwg.cap.gov>

MEETING TIMES: Second Saturday of each month:

Safety Meeting- 9:30am

Staff Meeting- 10:00am

SERVICE DESCRIPTION: Operates a volunteer, civilian auxiliary of the United States Air Force. Provides emergency services, including air search and rescue, local disaster relief, cooperation and assistance to civil defense agencies, aerospace education, cadet program, and a senior member-training program, Tsunami and tropical warning service and Urban Direction Finding.

SERVICE AREA: Statewide.

ELIGIBILITY: Cadet Program: US citizens or resident aliens, 13 - 18 years old, attending school, unmarried. Senior Member Program

TARGET: Youth and adults.

FEES: Membership dues.

INSURANCE: N/A.

INTAKE PROCEDURE: Attend local meeting, fill out application.

INTAKE PERSON: Staff.

LANGUAGES: English.

ACCESSIBILITY: Barrier-free for disabled

TRANSPORTATION: Rides not provided by agency.

ADDITIONAL PHONES: (808) 757-7463 Emergency

SERVICES: Disaster Preparedness, Disaster Relief Service



DEPT OF DEFENSE:

3949 Diamond Head Road, Honolulu, HI 96816

STATE OF HAWAII DEPARTMENT OF DEFENSE

(808) 733-4258 Main

(808) 733-4236 Fax

WEBSITE: dod.hawaii.gov

EMAIL: hi.dod.pa@icloud.com

HAWAII EMERGENCY MANAGEMENT AGENCY (STATE CIVIL DEFENSE)

(808) 733-4300 Main

(808) 733-4284 TTY

(808) 733-4287 Fax

WEBSITE: www.scd.hawaii.gov

EMAIL: askcivildefense@scd.hawaii.gov

HOURS: Mon. - Fri.: 7:45 a.m. - 4:30 p.m.

Regular Mail: 3949 Diamond Head Road Honolulu, Hawaii 96816-4495

SERVICE DESCRIPTION: Activates public warning and instructions in emergencies. Coordinates with County Civil Defense agencies integrated plans for all hazards, disaster response and recovery. Provides community education on hazard awareness, and disaster preparedness. Conducts professional training programs.

SERVICE AREA: Statewide.

ELIGIBILITY: Not limited

TARGET: Not limited.

FEES: Free.

INTAKE PROCEDURE: Phone.

INSURANCE: N/A.

INTAKE PERSON: Staff.

LANGUAGES: English.

ACCESSIBILITY: Not barrier-free for disabled.

TRANSPORTATION: Rides not provided by agency.

SERVICES: Disaster Preparedness, Disaster relief



HAWAII EMERGENCY MANAGEMENT AGENCY

DEPARTMENT OF EMERGENCY MANAGEMENT

650 South King Street, Honolulu, HI 96813
(808) 723-8960 Main
(808) 723-8966 TTY
(808) 524-3439 Fax

WEBSITE: www.honolulu.gov/dem.html

EMAIL: dem@honolulu.gov

HOURS: Mon. - Fri.: 7:45 a.m. - 4:30 p.m.

SERVICE DESCRIPTION: Disseminates emergency public information and instructions. Coordinates disaster response and assistance. Provides public education concerning civil defense procedures, natural and technological disasters, and emergency preparedness.

SERVICE AREA: Oahu.

ELIGIBILITY: Not limited

TARGET: Not limited.

FEES: Free

INTAKE PROCEDURE: Phone or write

INSURANCE: N/A

INTAKE PERSON: Clerk.

LANGUAGES: English

ACCESSIBILITY: Barrier-free for disabled

TRANSPORTATION: Rides not provided by agency

ADDITIONAL INFO: Disaster preparedness printed material and speakers for large and small groups available on request.

SERVICES: Disaster Preparedness, Disaster Relief Services, Traffic Bulletins/Information



FEDERAL EMERGENCY MANAGEMENT AGENCY

520,546 Bonney Loop, Fort Shafter, HI 96858

(808) 851-7900 Main Disaster Assistance Program

(800) 621-3362 Service/Intake

(800) 462-7585 TTY

WEBSITE: www.fema.gov/states/hawaii

HOURS: Mon. - Fri.: 7:30 a.m. - 4:00 p.m

SERVICE DESCRIPTION: Provides assistance and relief to victims who suffered damages and losses from federally declared disasters (storms, rains, high surf, flooding, land and mudslides). Also provides emergency loans. Provides Hawaii Hazards Awareness and Resilience Program to help communities prepare to be self-reliant during and after natural hazard events.

SERVICE AREA: Statewide.

ELIGIBILITY: Victims of disasters.

TARGET: Victims of disasters.

FEES: Free.

INSURANCE: N/A.

INTAKE PROCEDURE: Walk-in. Walk into the Waianae or Haleiwa Field offices. No phones at field; no appointment necessary. Farmers should phone: 483-8613

INTAKE PERSON: Staff.

LANGUAGES: English.

ACCESSIBILITY: Barrier-free for disabled.

TRANSPORTATION: Rides not provided by agency

SERVICES: Disaster Preparedness, Disaster Relief Services



FEMA

HAWAIIAN HUMANE SOCIETY

2700 Waialae Avenue, Honolulu, HI 96826

(808) 356-2200 Main

(808) 955-6034 Fax

WEBSITE: www.hawaiianhumane.org

EMAIL: Info@hawaiianhumane.org

HOURS: Animal Admissions - Open All Day (24 hours) Including Holidays

Adoptions, Lost & Found, Pet Supply Shop, Cat Trap Sales & Dog License Sales

Weekdays: 11 am – 7 pm Weekends: 10 am – 4 pm

Investigations, Rescues & Emergencies - Daily: 8 am – 5 pm

Microchip Your Pet –Daily: Noon – 4 pm

SERVICE DESCRIPTION: Maintains temporary shelter for homeless animals. Provides animal adoption service. Offers humane euthanasia for ill animals; investigates reports of cruelty and/or complaints on animals; dog licensing; humane education; and lost and found. Administers City and County reduced-rate Neuter Now program. Inspects pet shops, stables, etc. Accepts donations of running automobiles. Offers information to animal-related questions. Provides a list of 125 Oahu beaches that allow or restrict dogs (via the internet). Accepts birds that the public drops off for West Nile testing. Also takes public complaints about barking dogs.

SERVICE AREA: Oahu

TARGET: Unwanted and stray animals

FEES: Vary depending on services provided. Some services free. Neuter Now certificates: \$20-\$80

INSURANCE: N/A

INTAKE PROCEDURE: Phone, write, walk-in

INTAKE PERSON: Staff

LANGUAGES: English

ACCESSIBILITY: Barrier-free for disabled

TRANSPORTATION: Rides not provided by agency

SERVICES: Animal Adoption, Animal Control, Automobile Donation Programs, Barking Dogs Control, Disaster Preparedness, Mass Care Shelters

Hawaiian Telcom

1177 Bishop Street Honolulu, HI 96813
 (808) 643-1177

WEBSITE: <http://www.hawaiiantel.com>

EMAIL: (Media relations) su.shin@hawaiiantel.com
ann.nishida@hawaiiantel.com

HOURS: Mon. - Fri.: 8:00 a.m. – 5:00p.m.

SERVICE DESCRIPTION: Provides critical infrastructure to some of Hawaii's most important institutions including banks, hospitals, military, civil defense agencies, hotels and schools. Hawaiian telcome also manages and operates the next-generation platform that provides 911 emergency services statewide.

SERVICE AREA: Statewide

ELIGIBILITY: not limited.

TARGET: general public.

FEES: communication services-consultations required.

General call centers and yellow book-free

INSURANCE: N/A

INTAKE PROCEDURE: 24/7 call center service and support

INTAKE PERSON: Staff

LANGUAGES: English.

ACCESSIBILITY: Barrier-free for disabled. Print out books delivered annually, online

TRANSPORTATION: Rides not provided by agency.

SERVICES: Internet, video, voice, wireless, data network solutions and security, colocation, and managed network services. 911 emergency services.



LEGAL AID SOCIETY OF HAWAII

924 Bethel Street, Honolulu, HI 96813

Oahu (808) 536-4302

Neighbor Islands 1-800-499-4302

WEBSITE: www.legalaidhawaii.org**EMAIL:** Sergio.alcubilla@legalaidhawaii.org**HOURS:** Intake: 9:00 a.m. - 11:30 p.m.; 1:00 p.m. - 3:30 p.m.

Administration: Mon. - Fri.: 8:00 a.m. - 4:30 p.m.

SERVICE DESCRIPTION: Provides legal services for disaster victims.**SERVICE AREA:** Hilo, Hamakua and Puna areas on the Island of Hawaii.**ELIGIBILITY:** Must meet income eligibility requirements. Must be 60+ for Senior Hotline.**TARGET:** Low income individuals with civil legal problems.**FEES:** Free**INTAKE PROCEDURE:** Phone**INSURANCE:** N/A.**INTAKE PERSON:** Intake Staff**LANGUAGES:** English.**ACCESSIBILITY:** Barrier-free for disabled.**TRANSPORTATION:** Rides not provided by agency.**SERVICES: FAMILY LAW:** Divorce, spouse or child abuse, change in custody, guardianship (medical or emergency), child snatching, adoptions (where no responsible parent is available and where harm possibly exists), termination of parental rights, paternity. **PUBLIC ASSISTANCE/PUBLIC****ENTITLEMENTS:** Welfare grants, food stamps, medical benefits, Medicaid, Social Security, SSI (Supplemental Security Income) unemployment compensation. **CONSUMER RIGHTS:** Unfair sales practices, truth in lending, land sales contract, cancellations of agreement of sales, collection agency practice, bankruptcy, foreclosures, repossessions, garnishment, public utilities (rate increases, cut-offs). **HOUSING:** Private/landlord/tenant problems including evictions or repairs, Section 8 housing, discrimination, long term tenure housing problems, public housing law, subsidized housing law, foreclosure, home/land ownership (Legal Aid will not enter into cases on land disputes between Hawaiians). **SENIORS:** Living wills, durable powers of attorney, disabled, medical service delivery, mental health, health bills. **EDUCATION:** Department of Education (DOE) special education, DOE school suspensions.

Mental Health Kokua –Main Office

1221 Kapiolani Boulevard, Suite 345, Honolulu, HI 96814

(808) 737-2523 Main

(808) 734-1208 Fax

WEBSITE: www.mentalhealthkokua.org

EMAIL: mhk@mentalhealthkokua.org

HOURS: Intake: Mon. - Fri.: 8:00 a.m. - 4:00 p.m, Program: 24 hours, 7 days a week,

Administration: Mon. - Fri.: 8:00 a.m. - 4:00 p.m

SERVICE DESCRIPTION: Provides affordable housing for individuals and families with mental illness.

SERVICE AREA: Island of Hawaii. Branches also located statewide

ELIGIBILITY: Adults with serious mental illness who are referred by a mental health professional.

TARGET: Mentally ill persons over the age of 18.

FEES: \$400 per month, all inclusive

INTAKE PROCEDURE: Referral (form or letter) required by a mental health professional.

INSURANCE: N/A.

INTAKE PERSON: Project Director

LANGUAGES: English.

ACCESSIBILITY: Barrier-free for disabled

TRANSPORTATION: Rides sometimes provided by agency

ADDITIONAL PHONES: (808) 737-2523 Main Oahu Branch

SERVICES: Adult Residential Care Homes, Disaster Preparedness, Mental Health Halfway Houses, Post Disaster Crisis Counseling, Post Disaster Mental Health Services, permanent supported housing, peer coach.



PACIFIC DISASTER CENTER

Fort Shafter, Building 525, Stop 436, Honolulu, HI. 96858
 (808) 843-2534 Main
 (808) 843-0673 Fax

WEBSITE: www.pdc.org

EMAIL: info@pdc.org

SERVICE DESCRIPTION: PDC uses information, science, and technology to enable effective evidence-based decision making and to promote disaster risk reduction (DRR) concepts and strategies. The Center provides multi-hazard warning and decision support tools to facilitate informed decision making and critical information sharing, supporting appropriate and effective actions. PDC also conducts advanced risk assessments that integrate hazard exposure with socio-economic factors for vulnerability and capacity, so the disproportionate impact on populations can be better understood, and then mitigated through improved preparedness and planning processes.

SERVICE AREA: Global

TARGET: disaster management community, civilian-military, academic-operational, public-private, and U.S.-foreign stakeholders, institutions, and communities with common interests.

FEES: Undisclosed

LANGUAGES: English

ACCESSIBILITY: Barrier-free for disabled

TRANSPORTATION: Rides not provided by agency

SERVICES: We support disaster mitigation, preparedness, response, and recovery efforts worldwide – using a strategy that is consistent with the United Nations’ approach to loss reduction. We deliver near real-time hazards information to the public and improve decision making. This is accomplished by developing collaborative partnerships and using the latest information and communications technology (ICT) and applied science to provide secure access to reliable products and services that help people understand and act upon potential risks and impacts of hazards.



SALVATION ARMY – Oahu

Corps Community Centers

Kauluwela Mission Corps, 296 N. Vineyard Blvd, Honolulu, 96817 | 808-521-6551

Kaneohe Corps, 45-175 Waikalua Rd, Kaneohe, 96744 | 808-235-1408

Ray and Joan Kroc Center, 91-3257 Kualaka Pkwy, Ewa Beach, 96706 | 808-682-5505

Waianae Corps, 85-010 Army Waianae, Waianae, 96782 | 808-988-0634

Programs and Services

Addiction Treatment Services, 3624 Waokanaka St, Honolulu, 96817 | 808-595-6371

Adult Day Health Services, 296 N. Vineyard Blvd, Honolulu, 96817 | 808-521-6553

Adult Rehabilitation Center, 322 Sumner St, Honolulu 96817 | 808-522-8400

Camp Homelani, 68-243 Oloho St, Waialua, 96791 | 808-637-4131

Diamond Head Preschool, 845 22nd Ave, Honolulu 96816 | 808-739-4931

Emergency Disaster Services, 2950 Manoa Rd, Honolulu, 96822 | 808-988-2136

Family Services Office, 296 N. Vineyard Blvd, Honolulu, 96817 | 808-841-5565

Family Treatment Services, 845 22nd Ave, Honolulu, 96816 | 808-739-4952

Silvercrest Senior Housing, 520 Pine St, Honolulu, 96786 | 808-622-2785

Family Thrift Stores

322 Sumner St, Honolulu, 96817 | 808-522-8460 | Mon - Sat, 9 am - 8 pm

45-638 Kailua Rd, Kailua, 96734 | 808-261-1756 | Mon - Sat, 9 am - 8 pm

94-925 Waipahu St, Waipahu, 96797 | 808-671-0102 | Mon - Sat, 9 am - 6 pm

435 Kilani Ave, Wahiawa, 96786 | 808-621-7083 | Mon - Sat, 9 am - 6 pm

WEBSITE: www.salvationarmyhawaii.org

EMAIL: aloha.hawaii@usw.salvationarmy.org



SERVICE DESCRIPTION: *Feeding Program, hours noted above, serves hot meals for needy individuals/families. *Social Service, hours noted above, distributes food parcels to needy individuals/families up to three times a year, must be at least 30 days from previous distribution. Limited to the 1st 25 clients. Also clothes vouchers (Thrift Store) up to three times a year, must be at least 90 days from previous distribution.

SERVICE AREA: Oahu.

ELIGIBILITY: Not limited

TARGET: Needy individuals/families

FEES: Free.

INTAKE PROCEDURE: Walk-in, Written application, Screening interview. Need to bring picture ID and social security card for each household member

INSURANCE: N/A.

INTAKE PERSON: Office Manager

LANGUAGES: English

ACCESSIBILITY: Barrier-free for disabled

TRANSPORTATION: Rides not provided by agency.

SERVICES: Christmas Programs, Clothing, Congregate Meals/Nutrition Sites, Disaster Preparedness, Disaster Relief Services, Food Pantries, Thanksgiving Programs



SMALL BUSINESS ADMINISTRATION, US

500 Ala Moana Boulevard Ste. 1-306

Honolulu, HI 96813

(808) 541-2990 Main

(808) 541-2976 Fax

WEBSITE: www.sba.gov/hi

EMAIL: answerdesk@sba.gov

HOURS: Mon. - Fri.: 8:00 a.m. - 4:30 p.m.

SERVICE DESCRIPTION: Offers various loan programs to assist small businesses. Provides business development assistance to help business owners develop management skills through SCORE/ACE counseling, Small Business Development Centers, Women in Business Program, and seminars. Designed to assist socially and economically disadvantaged business owners, and, through the Procurement Assistance Program, advocates increased use of small businesses for federal procurements.

SERVICE AREA: Statewide, American Samoa, Commonwealth of Mariana Islands, Guam, Federated State of Palau, Federated States of Micronesia, Republic of the Marshall Islands.

ELIGIBILITY: Vary depending on program.

TARGET: Small businesses

FEES: Free except for registration fees for some workshops.

INSURANCE: N/A

INTAKE PROCEDURE: Written application for some services. Need to provide financial information for loan programs.

INTAKE PERSON: Staff

LANGUAGES: Japanese, English.

ACCESSIBILITY: Barrier-free for disabled.

TRANSPORTATION: Rides not provided by agency.

ADDITIONAL PHONES: (800) 659-2955 disaster loans, (800) 827-5722 answer desk

SERVICES: Disaster Loans, Disaster Preparedness, Disaster Relief Services, Small Business Development



US department of Commerce/NOAA/NWS/ Pacific Tsunami Warning Center

91-270 Fort Weaver Rd
Ewa Beach, HI 96706-2928 USA
1-808-689-8207 Main

HOURS: Everyday open 24 hours

WEBSITE: <http://ptwc.weather.gov>

EMAIL: ptwc@noaa.gov

SERVICE DESCRIPTION: PTWC provides warnings for teletsunamis to Hawai'i, Guam, American Samoa, Wake Island, Johnston Island, the Commonwealth of the Northern Marianas, the Federated States of Micronesia, the Republic of the Marshall Islands, and all other U.S. interests in the Pacific.

PTWC provides warnings for Pacific basin teletsunamis (tsunamis that can cause damage far away from their source) to almost every country around the Pacific rim and to most of the Pacific island states. This function is carried out under the auspices of the UNESCO/IOC International Coordination Group for the Pacific Tsunami Warning System.

SERVICE AREA: Statewide

ELIGIBILITY: not limited

TARGET: general public

FEES: Free

INSURANCE: N/A.

INTAKE PROCEDURE: Phone

INTAKE PERSON: Staff

LANGUAGES: English

ACCESSIBILITY: Barrier Free for disabled.

TRANSPORTATION: Rides not provided by agency.

SERVICES: provide warning for local tsunamis generated in Hawaiian waters.



DISASTER PREPAREDNESS INFORMATION FOR *THE BIG ISLAND*



AMERICAN RED CROSS - HAWAII STATE CHAPTER - HAWAII COUNTY OFFICE

55 Ululani Street
 Hilo, HI 96720
 (808) 935-8305 Main
 (808) 969-3673 Fax

HOURS: Mon. - Fri.: 8:00 a.m. - 4:00 p.m.

Emergency Disaster Response: 24 hours, 7 days a week

WEBSITE: www.hawaiiiredcross.org

EMAIL: info@hawaiiiredcross.org

SERVICE DESCRIPTION: Provides immediate emergency assistance to victims of disasters, including food, shelter, clothing, crisis counseling and other services. Offers classes in CPR, first-aid, aquatics and babysitting and nurse assistant training. Administers the state certificate of nurse aides. For military personnel, provides emergency communication services, counseling and referral services. Provides international tracing service.

SERVICE AREA: Big Island

ELIGIBILITY: Vary.

TARGET: Not limited.

FEES: All disaster assistance is provided free of charge. Fees vary for health & safety courses.

INSURANCE: N/A.

INTAKE PROCEDURE: Phone, mail, or walk-in.

INTAKE PERSON: Staff or Volunteers.

LANGUAGES: English. Can arrange for interpreters **ACCESSIBILITY:** Barrier-free for disabled.

TRANSPORTATION: Rides not provided by agency.

SERVICES: Caregiver Training, Disaster Preparedness, Disaster Relief Services, First Aid Instruction, Mass Care Shelters, Post Disaster Crisis Counseling, Swimming/Swimming Lessons, Volunteer Opportunities, Volunteer Recruitment/Placement



HAWAII COUNTY CIVIL DEFENSE AGENCY

920 Ululani Street, Hilo, HI 96720

(808) 935-0031 Main

808) 935-6460 Fax

WEBSITE: www.hawaiicounty.gov/civil-defense/

EMAIL: civil_defense@co.hawaii.hi.us

HOURS: Mon. - Fri.: 7:45 a.m. - 4:30 p.m.

SERVICE DESCRIPTION: The role of the Civil Defense Agency is to direct and coordinate the development and administration of the County's total emergency preparedness and response program to ensure prompt and effective action when natural or man-caused disaster threatens or occurs anywhere in the County of Hawai'i. Disseminates emergency public information and instructions. Coordinates disaster response and assistance. Provides public education concerning civil defense, natural and technological disasters, and emergency preparedness.

SERVICE AREA: Island of Hawaii.

ELIGIBILITY: Not limited.

TARGET: Residents of the Island of Hawaii.

FEES: Free

INSURANCE: N/A

INTAKE PROCEDURE: Phone or fax

INTAKE PERSON: Administrator

LANGUAGES: English

ACCESSIBILITY: Barrier-free for disabled

TRANSPORTATION: Rides not provided by agency

SERVICES: Disaster Preparedness, Disaster Relief Services, Traffic Bulletins/Information



HAWAII COUNTY OFFICE OF AGING

EAST HAWAII OFFICE

1055 Kinooole St. #101, Hilo, HI 96720

(808) 961-8603 Fax

(808) 961-8600 Main

WEST HAWAII OFFICE

74-5044 Ane Keohokalole Highway, Bldg B, Kailua-Kona, HI 96740

(808) 323-4390 Main

(808) 323-4398 Fax

WEBSITE: www.hawaiicounty.gov/aging

EMAIL: hcoa@hawaiiantel.net

HOURS: Mon. - Fri.: 7:45 a.m. - 4:30 a.m.

SERVICE DESCRIPTION: The Hawai'i County Office of Aging, an Area Agency on Aging, is responsible for developing a comprehensive system of services for older persons in Hawaii County. Staff conduct needs assessments, write grants, administer contracts, develop training programs, manage a senior citizen database, and perform advocacy functions.

SERVICE AREA: Island of Hawaii

ELIGIBILITY: Registered senior (HCOA data base) 55 or 60 years depending on service

TARGET: Frail/vulnerable elderly and/or caregivers.

FEES: Free. Contributions accepted for Older American Act services

INSURANCE: N/A

INTAKE PROCEDURE: Walk-in, phone, screening interview

INTAKE PERSON: Staff **LANGUAGES:** Japanese, Spanish

ACCESSIBILITY: Barrier-free for disabled

TRANSPORTATION: Rides not provided by agency

SERVICES: Advocacy, Disaster Preparedness, Information and Referral, Interpretation/Translation.



Hawaii County Office of Aging

AGING AND DISABILITY RESOURCE CENTER

"Kahi Malama, A Place of Caring"



HONPA HONGWANJI HILO BETSUIN

398 Kilauea Avenue, Hilo, HI 96720

(808) 961-6677 Main

(808) 935-9677 Fax

HOURS: Mon. - Fri.: 8:30 a.m. - 5:00 p.m.

Sat. - Sun.: 8a.m.-12p.m.

WEBSITE: www.hilobetsuin.org

EMAIL: info@hilobetsuin.org

SERVICE DESCRIPTION: Provides interpreters and assists the elderly Japanese with finding services during national disasters.

SERVICE AREA: Hilo area on the Island of Hawaii.

ELIGIBILITY: Elderly Japanese

TARGET: Eldery Japanese victims of disaster

FEES: Free

INSURANCE: N/A

INTAKE PROCEDURE: Phone

INTAKE PERSON: Staff

LANGUAGES: Japanese

ACCESSIBILITY: Barrier free for the disabled

TRANSPORTATION: Rides are not provide by agency

ADDITIONAL PHONES: After-hours: 935-1053

SERVICES: Advocacy, Disaster Preparedness, Interpretation/Translation, Senior Advocacy Groups



LEGAL AID SOCIETY OF HAWAII - EAST HAWAII

305 Wailuku Drive, Hilo, HI 96720

1-800-499-4302

WEBSITE: www.legalaidhawaii.org

EMAIL: sealcub@lashaw.org

HOURS: Intake: 9:00 a.m. - 11:30 p.m.; 1:00 p.m. - 3:30 p.m.

Administration: Mon. - Fri.: 8:00 a.m. - 4:30 p.m.

SERVICE DESCRIPTION: Provides legal services for disaster victims.

SERVICE AREA: Hilo, Hamakua and Puna areas on the Island of Hawaii.

ELIGIBILITY: Must meet income eligibility requirements. Must be 60+ for Senior Hotline.

TARGET: Low income individuals with civil legal problems.

FEES: Free

INTAKE PROCEDURE: Phone

INSURANCE: N/A.

INTAKE PERSON: Intake Staff

LANGUAGES: English

ACCESSIBILITY: Barrier-free for disabled

TRANSPORTATION: Rides not provided by agency

SERVICES:

- **FAMILY LAW:** Divorce, spouse or child abuse, change in custody, guardianship (medical or emergency), child snatching, adoptions (where no responsible parent is available and where harm possibly exists), termination of parental rights, paternity.
- **PUBLIC ASSISTANCE/PUBLIC ENTITLEMENTS:** Welfare grants, food stamps, medical benefits, Medicaid, Social Security, SSI (Supplemental Security Income) unemployment compensation.
- **CONSUMER RIGHTS:** Unfair sales practices, truth in lending, land sales contract, cancellations of agreement of sales, collection agency practice, bankruptcy, foreclosures, repossessions, garnishment, public utilities (rate increases, cut-offs).
- **HOUSING:** Private/landlord/tenant problems including evictions or repairs, Section 8 housing, discrimination, long term tenure housing problems, public housing law, subsidized housing law, foreclosure, home/land ownership (Legal Aid will not enter into cases on land disputes between Hawaiians).
- **SENIORS:** Living wills, durable powers of attorney, disabled, medical service delivery, mental health, health bills.
- **EDUCATION:** Department of Education (DOE) special education, DOE school suspensions.



MENTAL HEALTH KOKUA

208 Wainaku St, Hilo, HI 96720

(808) 933-3422 Main

(808) 933-1212 Fax

WEBSITE: www.mentalhealthkokua.org

EMAIL: mhk@mentalhealthkokua.org

HOURS: Intake: Mon. - Fri.: 8:00 a.m. - 4:00 p.m, Program: 24 hours, 7 days a week,

Administration: Mon. - Fri.: 8:00 a.m. - 4:00 p.m

SERVICE DESCRIPTION: Provides affordable housing for individuals and families with mental illness.

SERVICE AREA: Island of Hawaii. Branches also located statewide

ELIGIBILITY: Adults with serious mental illness who are referred by a mental health professional.

TARGET: Mentally ill persons over the age of 18.

FEES: \$400 per month, all inclusive

INTAKE PROCEDURE: Referral (form or letter) required by a mental health professional.

INSURANCE: N/A.

INTAKE PERSON: Project Director

LANGUAGES: English.

ACCESSIBILITY: Barrier-free for disabled

TRANSPORTATION: Rides sometimes provided by agency

ADDITIONAL PHONES: (808) 737-2523 Main Oahu Branch

SERVICES: Adult Residential Care Homes, Disaster Preparedness, Mental Health Halfway Houses, Post Disaster Crisis Counseling, Post Disaster Mental Health Services



SALVATION ARMY – Big Island

Corps Community Centers

Hilo Temple Corps, 210 Ponohawai St, Hilo, 96720 | 808-935-1277

Kona Corps, 75-223 Kalani St, Kailua-kona, 96740 | 808-326-2330

Honokaa Corps, 45-511 Rickard Pl, Honokaa, 96727 | 808-775-7346

Programs and Services

Family Intervention Services - Hilo, 1786 Kinoole St, Hilo, 96720 | 808-959-5855

Family Intervention Services - Kona, 75-235 Kalani St, Kailua-Kona, 96740 | 808-323-8174

Kona Preschool, 75-223 Kalani St, Kailua-Kona, 96740 | 808-326-7780

Family Thrift Stores

188 Kamehameha Ave, Hilo, 96720 | 808-935-5531 | Mon - Sat, 9:15 am - 5:30 pm

74-5555 Kaiwi St, Kailua-Kona, 96740 | 808-331-1307 | Mon - Fri, 10 am - 5 pm & Sat, 10 am - 4 pm

WEBSITE: www.salvationarmyhawaii.org

EMAIL: aloha.hawaii@usw.salvationarmy.org

HOURS: Feeding Program M/W/F hours: 12 - 1 p.m., Fridays: Serves the first 25 people in line ONLY, Social Service Program Friday 8:30-11 a.m.

SERVICE DESCRIPTION: *Feeding Program, hours noted above, serves hot meals for needy individuals/families. *Social Service, hours noted above, distributes food parcels to needy individuals/families up to three times a year, must be at least 30 days from previous distribution. Limited to the 1st 25 clients. Also clothes vouchers (Thrift Store) up to three times a year, must be at least 90 days from previous distribution.

SERVICE AREA: the Island of Hawaii.

ELIGIBILITY: Not limited

TARGET: Needy individuals/families

FEES: Free.

INTAKE PROCEDURE: Walk-in, Written application, Screening interview. Need to bring picture ID and social security card for each household member

INSURANCE: N/A.

INTAKE PERSON: Office Manager

LANGUAGES: English

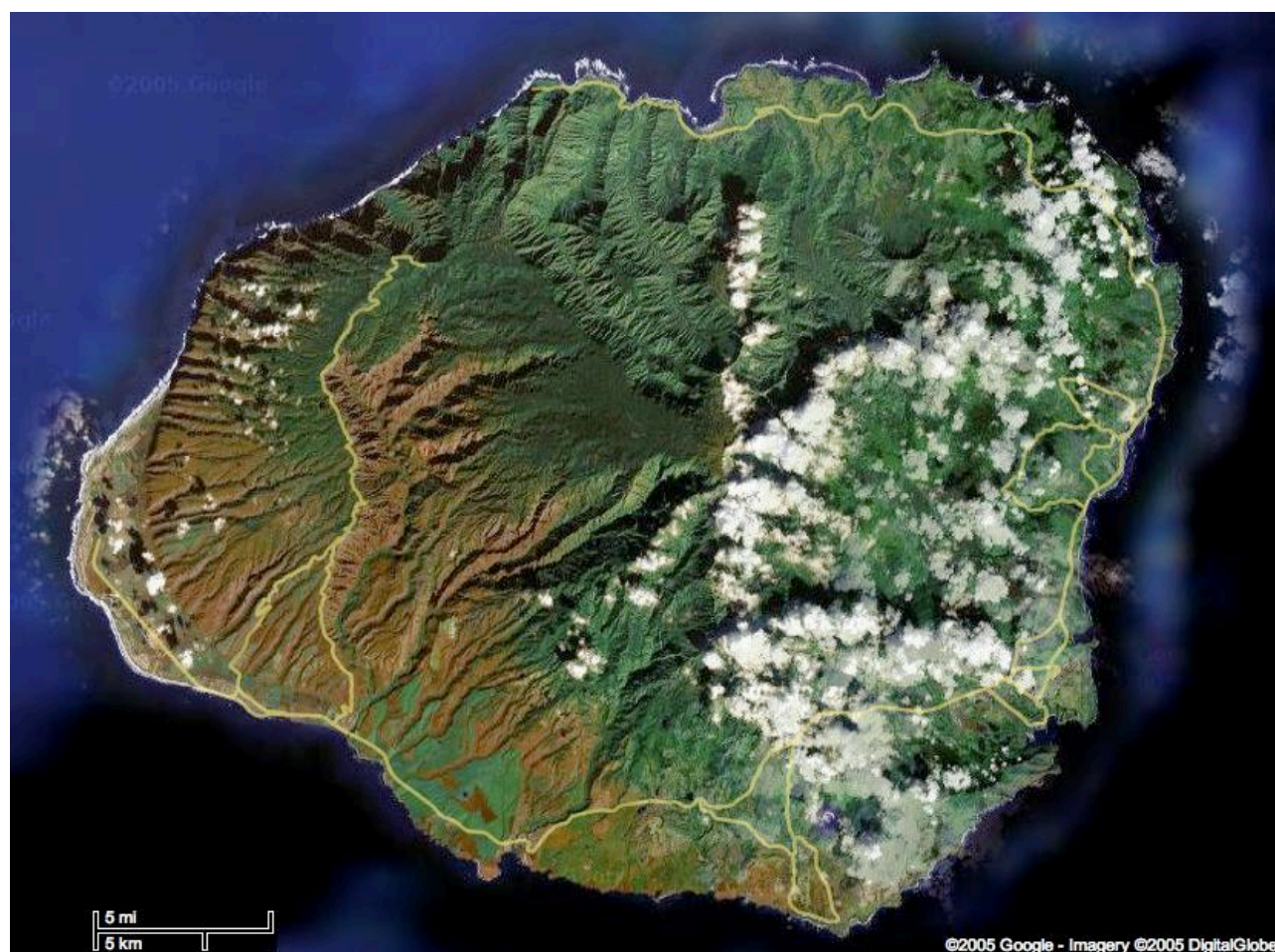
ACCESSIBILITY: Barrier-free for disabled

TRANSPORTATION: Rides not provided by agency.

ADDITIONAL PHONES: (800) 988-2136 Divisional headquarters

SERVICES: Christmas Programs, Clothing, Congregate Meals/Nutrition Sites, Disaster Preparedness, Disaster Relief Services, Food Pantries, Thanksgiving Programs

DISASTER PREPAREDNESS INFORMATION FOR *KAUAI*



AMERICAN RED CROSS - KAUAI COUNTY OFFICE

4485 Pahee Street, Suite 145, Lihue, HI 96766
808 245-4919 Main

HOURS: Mon. - Fri.: 8:00am to 5:00pm Emergency: 24 Hours, 7 days a week

WEBSITE: www.hawaiiredcross.org

EMAIL: info@hawaiiredcross.org

SERVICE DESCRIPTION: Provides immediate emergency assistance to victims of disasters, including food, shelter, clothing, crisis counseling and other services. Offers classes in CPR, first-aid, aquatics and babysitting and nurse assistant training. Administers the state certificate of nurse aides. For military personnel, provides emergency communication services, counseling and referral services. Provides international tracing service.

SERVICE AREA: County of Kauai

ELIGIBILITY: Vary.

TARGET: Not limited.

FEES: All disaster assistance is provided free of charge. Fees vary for health and safety courses

INTAKE PROCEDURE: Phone, mail, or walk-in.

INSURANCE: N/A.

INTAKE PERSON: Staff or Volunteers

LANGUAGES: English. Can arrange for interpreters.

ACCESSIBILITY: Barrier-free for disabled.

TRANSPORTATION: Rides not provided by agency.

ADDITIONAL INFO: Accepts volunteers in areas such as activity support, administrative and support services, computer/technical support, customer service, disaster relief and response support, education (health), finance, health, maintenance support, office clerical, and professional support (human resources, public relations and publications).

SERVICES: Disaster Preparedness, Disaster Relief Services, First Aid Instruction, Mass Care Shelters, Post Disaster Crisis Counseling, Swimming/Swimming Lessons, Volunteer Opportunities, Volunteer Recruitment/Placement



KAUAI COUNTY CIVIL DEFENSE AGENCY

3990 Kaana St, Ste. 100, Lihue, HI 96766

(808) 241-1800 Main

(808) 241-1860 FAX

(808) 241-1725 Service/Intake Road Condition Bulletins

(808) 241-1711 Emergency after working hours, weekend and holidays

WEBSITE: www.kauai.gov/civildefense

EMAIL: civildefense@kauai.gov

HOURS: 24 hours, 7 days a week emergency coverage

SERVICE DESCRIPTION: The Kauai Civil Defense Agency has the responsibility for administering and operating the various local, State and Federal civil defense programs for the County. This includes planning, preparing, and coordinating civil defense operations in meeting disaster situations and coordinating post-disaster recovery operations involving State and/or Federal assistance. Coordinates disaster response and assistance. Provides public education concerning civil defense, natural and technological disasters, and emergency preparedness.

SERVICE AREA: Kauai

ELIGIBILITY: Not limited

TARGET: Not limited

FEES: Free

INTAKE PROCEDURE: Call for assistance

INSURANCE: N/A.

INTAKE PERSON: Staff.

LANGUAGES: English.

ACCESSIBILITY: Barrier-free for disabled

TRANSPORTATION: Rides not provided by agency.

SERVICES: Disaster Preparedness, Disaster Recovery Services, Disaster Relief Services, Traffic Bulletins/Information.



LEGAL AID SOCIETY OF HAWAII - EAST HAWAII

3016 Umi Street, Suite 220, Lihue, HI 96766
1-800-245-7580

WEBSITE: www.legalaidhawaii.org

EMAIL: sealcub@lashaw.org

HOURS: Intake: 9:00 a.m. - 11:30 p.m.; 1:00 p.m. - 3:30 p.m.

Administration: Mon. - Fri.: 8:00 a.m. - 4:30 p.m.

SERVICE DESCRIPTION: Provides legal services for disaster victims.

SERVICE AREA: Hilo, Hamakua and Puna areas on the Island of Hawaii.

ELIGIBILITY: Must meet income eligibility requirements. Must be 60+ for Senior Hotline.

TARGET: Low income individuals with civil legal problems.

FEES: Free

INTAKE PROCEDURE: Phone.

INSURANCE: N/A.

INTAKE PERSON: Intake Staff.

LANGUAGES: English.

ACCESSIBILITY: Barrier-free for disabled.

TRANSPORTATION: Rides not provided by agency.

SERVICES:

- **FAMILY LAW:** Divorce, spouse or child abuse, change in custody, guardianship (medical or emergency), child snatching, adoptions (where no responsible parent is available and where harm possibly exists), termination of parental rights, paternity.
- **PUBLIC ASSISTANCE/PUBLIC ENTITLEMENTS:** Welfare grants, food stamps, medical benefits, Medicaid, Social Security, SSI (Supplemental Security Income) unemployment compensation.
- **CONSUMER RIGHTS:** Unfair sales practices, truth in lending, land sales contract, cancellations of agreement of sales, collection agency practice, bankruptcy, foreclosures, repossessions, garnishment, public utilities (rate increases, cut-offs).
- **HOUSING:** Private/landlord/tenant problems including evictions or repairs, Section 8 housing, discrimination, long term tenure housing problems, public housing law, subsidized housing law, foreclosure, home/land ownership (Legal Aid will not enter into cases on land disputes between Hawaiians).
- **SENIORS:** Living wills, durable powers of attorney, disabled, medical service delivery, mental health, health bills.
- **EDUCATION:** Department of Education (DOE) special education, DOE school suspensions.



MENATL HEALTH KOKUA-KAUAI OFFICE

3205 Akahi Street, Lihue, HI 96766

(808) 632-0466

WEBSITE: www.mentalhealthkokua.org

EMAIL: mhk@mentalhealthkokua.org

HOURS: Intake: Mon. - Fri.: 8:00 a.m. - 4:00 p.m, Program: 24 hours, 7 days a week,
Administration: Mon. - Fri.: 8:00 a.m. - 4:00 p.m

SERVICE DESCRIPTION: Provides affordable housing for individuals and families with mental illness.

SERVICE AREA: Island of Hawaii. Branches also located statewide

ELIGIBILITY: Adults with serious mental illness who are referred by a mental health professional.

TARGET: Mentally ill persons over the age of 18.

FEES: \$400 per month, all inclusive

INTAKE PROCEDURE: Referral (form or letter) required by a mental health professional.

INSURANCE: N/A.

INTAKE PERSON: Project Director

LANGUAGES: English.

ACCESSIBILITY: Barrier-free for disabled

TRANSPORTATION: Rides sometimes provided by agency

ADDITIONAL PHONES: (808) 737-2523 Main Oahu Branch

SERVICES: Adult Residential Care Homes, Disaster Preparedness, Mental Health Halfway Houses, Post Disaster Crisis Counseling, Post Disaster Mental Health Services



SALVATION ARMY – KAUAI**Corps Community Centers**

Hanapepe Corps, 4465 Puolo Rd, Hanapepe, 96716 | 808-335-5441

Lihue Corps, 4182 Hardy St, Lihue, 96766 | 808-245-2571

Family Thrift Stores, 4465 Puolo Rd, Hanapepe, 96716 | 808-335-5441 | Mon - Sat, 9 am - 4 pm

4291 Rice St, Lihue, 96766 | 808-245-7808 | Mon - Sat, 11 am - 6pm

WEBSITE: www.salvationarmyhawaii.org

EMAIL: aloha.hawaii@usw.salvationarmy.org

HOURS: Feeding Program M/W/F hours: 12 - 1 p.m., Fridays: Serves the first 25 people in line ONLY, Social Service Program Friday 8:30-11 a.m.

SERVICE DESCRIPTION: *Feeding Program, hours noted above, serves hot meals for needy individuals/families. *Social Service, hours noted above, distributes food parcels to needy individuals/families up to three times a year, must be at least 30 days from previous distribution. Limited to the 1st 25 clients. Also clothes vouchers (Thrift Store) up to three times a year, must be at least 90 days from previous distribution.

SERVICE AREA: Kauai.

ELIGIBILITY: Not limited

TARGET: Needy individuals/families

FEES: Free.

INTAKE PROCEDURE: Walk-in, Written application, Screening interview. Need to bring picture ID and social security card for each household member

INSURANCE: N/A.

INTAKE PERSON: Office Manager

LANGUAGES: English

ACCESSIBILITY: Barrier-free for disabled

TRANSPORTATION: Rides not provided by agency.

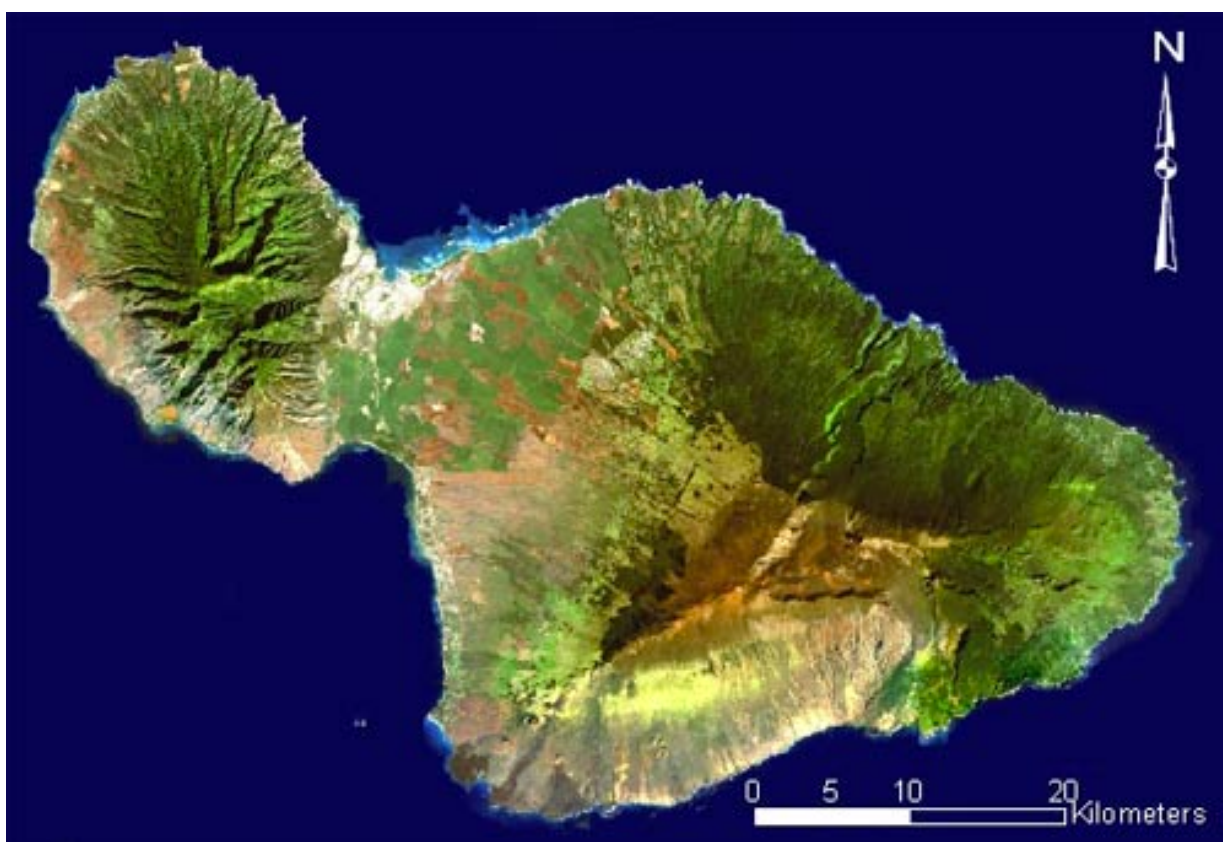
ADDITIONAL PHONES: (800) 988-2136 Divisional headquarters

SERVICES: Christmas Programs, Clothing, Congregate Meals/Nutrition Sites, Disaster Preparedness, Disaster Relief Services, Food Pantries, Thanksgiving Programs



DISASTER PREPAREDNESS INFORMATION FOR

MAUI



AMERICAN RED CROSS - MAUI COUNTY OFFICE

95 Mahalani Street, Conference Room 3, Wailuku, HI 96793

(808) 244-0051 Main

(808) 244-8094 FAX

WEBSITE: www.hawaiiiredcross.org

EMAIL: info@hawaiiiredcross.org

HOURS: Mon. - Fri.: 8:00am to 4:00pm

Emergency Disaster Response: 24 hours, 7 days a week

SERVICE DESCRIPTION: Provides immediate emergency assistance to victims of disasters, including food, shelter, clothing, crisis counseling and other services. Offers classes in CPR, first-aid, aquatics and babysitting and nurse assistant training. Administers the state certificate of nurse aides. For military personnel, provides emergency communication services, counseling and referral services. Provides international tracing service.

SERVICE AREA: County of Maui (includes Lanai and Molokai)

ELIGIBILITY: Vary.

TARGET: Not limited.

FEES: All disaster assistance is provided free of charge. Fees vary for health and safety courses.

INSURANCE: N/A.

INTAKE PROCEDURE: Phone, mail, or walk-in.

INTAKE PERSON: Staff or Volunteers.

LANGUAGES: English. Can arrange for interpreters.

ACCESSIBILITY: Barrier-free for disabled.

TRANSPORTATION: Rides not provided by agency.

ADDITIONAL INFO: Accepts volunteers in areas such as activity support, administrative and support services, computer/technical support, customer service, disaster relief and response support, education (health), finance, health, maintenance support, office clerical, and professional support (human resources, public relations and publications).

SERVICES: Caregiver Training, CPR Instruction, Disaster Preparedness, Disaster Relief Services, First Aid Instruction, Mass Care Shelters, Post Disaster Crisis Counseling, Swimming/Swimming Lessons, Volunteer Opportunities



CIVIL DEFENSE AGENCY - MAUI COUNTY

200 S High Street, Wailuku, HI 96793

(808) 270-7285 Main

(808) 270-7275 Fax

WEBSITE: www.mauicounty.gov

EMAIL: civil.defense@co.mauhi.us

HOURS: Mon. - Fri.: 7:45 a.m. - 4:30 p.m.

SERVICE DESCRIPTION: The Maui County Civil Defense Agency is responsible for administering and operating the various local, state, and federal civil defense programs for the County. This includes planning, preparing, and coordinating civil defense operations in meeting disaster situations and coordinating post-disaster recovery operations. Disseminates emergency public information and instructions. Coordinates disaster response and assistance. Provides public education concerning civil defense, natural and technological disaster and emergency preparedness.

SERVICE AREA: Lanai, Maui, Molokai.

ELIGIBILITY: Not limited

TARGET: Not limited.

FEES: Free.

INSURANCE: N/A.

INTAKE PROCEDURE: Phone.

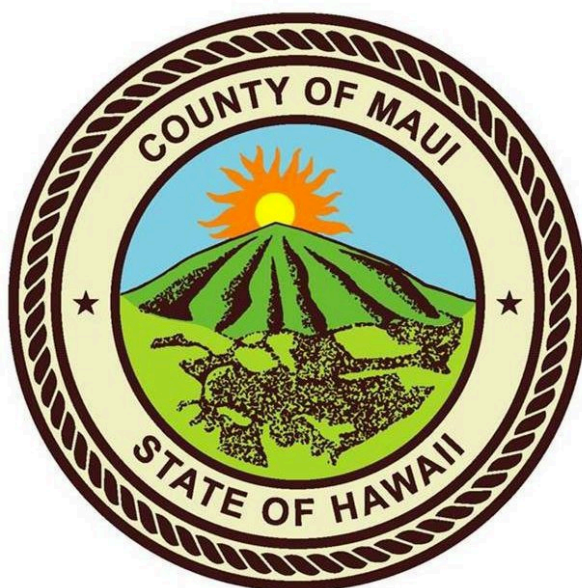
INTAKE PERSON: Staff.

LANGUAGES: English.

ACCESSIBILITY: Barrier-free for disabled.

TRANSPORTATION: Rides not provided by agency.

SERVICES: Disaster Preparedness, Disaster Relief Services, Traffic Bulletins/Information.



PACIFIC DISASTER CENTER MAIN HEADQUARTERS

1305 N. Holopono St. suite 2, Kihei, HI. 96753

(808) 891-0525 Main

(808) 891-0526 Fax

HOURS: Mon. - Fri.: 8:00 a.m. – 5:00 p.m.

WEBSITE: <http://www.pdc.org>

EMAIL: info@pdc.org

SERVICE DESCRIPTION: PDC uses information, science, and technology to enable effective evidence-based decision making and to promote disaster risk reduction (DRR) concepts and strategies. The Center provides multi-hazard warning and decision support tools to facilitate informed decision making and critical information sharing, supporting appropriate and effective actions. PDC also conducts advanced risk assessments that integrate hazard exposure with socio-economic factors for vulnerability and capacity, so the disproportionate impact on populations can be better understood, and then mitigated through improved preparedness and planning processes. We also assist in enhancing disaster management capacities for preparation and response through dedicated information services, and engagements in training, exercises, and workshops.

SERVICE AREA: Global

TARGET: disaster management community, civilian-military, academic-operational, public-private, and U.S.-foreign stakeholders, institutions, and communities with common interests.

FEES: Undisclosed

LANGUAGES: English

ACCESSIBILITY: Barrier-free for disabled

TRANSPORTATION: Rides not provided by agency

ADDITIONAL PHONES: (888) 808-6688 Toll Free

SERVICES: We support disaster mitigation, preparedness, response, and recovery efforts worldwide – using a strategy that is consistent with the United Nations’ approach to loss reduction. We deliver near real-time hazards information to the public and improve decision making. This is accomplished by developing collaborative partnerships and using the latest information and communications technology (ICT) and applied science to provide secure access to reliable products and services that help people understand and act upon potential risks and impacts of hazards.



LEGAL AID SOCIETY OF HAWAII - Maui

24 N Church Street, Suite 401, Wailuku, HI 96792

1.(800) 499-4302

WEBSITE: www.legalaidhawaii.org

EMAIL: sealcub@lashaw.org

HOURS: Intake: 9:00 a.m. - 11:30 p.m.; 1:00 p.m. - 3:30 p.m.

Administration: Mon. - Fri.: 8:00 a.m. - 4:30 p.m.

SERVICE DESCRIPTION: Provides legal services for disaster victims.

SERVICE AREA: Hilo, Hamakua and Puna areas on the Island of Hawaii.

ELIGIBILITY: Must meet income eligibility requirements. Must be 60+ for Senior Hotline.

TARGET: Low income individuals with civil legal problems.

FEES: Free

INTAKE PROCEDURE: Phone.

INSURANCE: N/A.

INTAKE PERSON: Intake Staff.

LANGUAGES: English.

ACCESSIBILITY: Barrier-free for disabled.

TRANSPORTATION: Rides not provided by agency.

SERVICES:

- **FAMILY LAW:** Divorce, spouse or child abuse, change in custody, guardianship (medical or emergency), child snatching, adoptions (where no responsible parent is available and where harm possibly exists), termination of parental rights, paternity.
- **PUBLIC ASSISTANCE/PUBLIC ENTITLEMENTS:** Welfare grants, food stamps, medical benefits, Medicaid, Social Security, SSI (Supplemental Security Income) unemployment compensation.
- **CONSUMER RIGHTS:** Unfair sales practices, truth in lending, land sales contract, cancellations of agreement of sales, collection agency practice, bankruptcy, foreclosures, repossessions, garnishment, public utilities (rate increases, cut-offs).
- **HOUSING:** Private/landlord/tenant problems including evictions or repairs, Section 8 housing, discrimination, long term tenure housing problems, public housing law, subsidized housing law, foreclosure, home/land ownership (Legal Aid will not enter into cases on land disputes between Hawaiians).
- **SENIORS:** Living wills, durable powers of attorney, disabled, medical service delivery, mental health, health bills.
- **EDUCATION:** Department of Education (DOE) special education, DOE school suspensions.



MENTAL HEALTH KOKUA- MAUI OFFICE

133 N market St, Wailulu, Hi 96793

(808) 244-7450 Main

WEBSITE: www.mentalhealthkokua.org

EMAIL: mhk@mentalhealthkokua.org

HOURS: Intake: Mon. - Fri.: 8:00 a.m. - 4:00 p.m, Program: 24 hours, 7 days a week,
Administration: Mon. - Fri.: 8:00 a.m. - 4:00 p.m

SERVICE DESCRIPTION: Provides affordable housing for individuals and families with mental illness.

SERVICE AREA: Island of Hawaii. Branches also located statewide

ELIGIBILITY: Adults with serious mental illness who are referred by a mental health professional.

TARGET: Mentally ill persons over the age of 18.

FEES: \$400 per month, all inclusive

INTAKE PROCEDURE: Referral (form or letter) required by a mental health professional.

INSURANCE: N/A.

INTAKE PERSON: Project Director

LANGUAGES: English.

ACCESSIBILITY: Barrier-free for disabled

TRANSPORTATION: Rides sometimes provided by agency

ADDITIONAL PHONES: (808) 737-2523 Main Oahu Branch

SERVICES: Adult Residential Care Homes, Disaster Preparedness, Mental Health Halfway Houses, Post Disaster Crisis Counseling, Post Disaster Mental Health Services



SALVATION ARMY – Maui

Corps Community Centers

Kahului Corps, 45 W. Kamehameha Ave, Kahului, 96732 | 808-871-6270

Lahaina Corps, 131 Shaw St, Lahaina, 96767 | 808-661-5335

Programs and Services

Care-A-Van, 45 W. Kamehameha Ave, Kahului, 96732 | 808-877-3042

Hale Palekana, 135 Shaw St, Lahaina, 96761 | 808-661-5335

William Booth Safe Haven, 45 W. Kamehameha Ave, Kahului, 96732 | 808-522-8400

Family Thrift Stores

35 Hale St #105, Kihei, 96753 | 808-875-8065 | Mon - Sat, 9 am - 5 pm

131 Shaw St, Lahaina, 96761 | 808-661-8827 | Mon - Sat, 9 am - 4 pm

WEBSITE: www.salvationarmyhawaii.org

EMAIL: aloha.hawaii@usw.salvationarmy.org

HOURS: Feeding Program M/W/F hours: 12 - 1 p.m., Fridays: Serves the first 25 people in line ONLY, Social Service Program Friday 8:30-11 a.m.

SERVICE DESCRIPTION: *Feeding Program, hours noted above, serves hot meals for needy individuals/families. *Social Service, hours noted above, distributes food parcels to needy individuals/families up to three times a year, must be at least 30 days from previous distribution. Limited to the 1st 25 clients. Also clothes vouchers (Thrift Store) up to three times a year, must be at least 90 days from previous distribution.

SERVICE AREA: Kauai.

ELIGIBILITY: Not limited

TARGET: Needy individuals/families

FEES: Free.

INTAKE PROCEDURE: Walk-in, Written application, Screening interview. Need to bring picture ID and social security card for each household member

INSURANCE: N/A.

INTAKE PERSON: Office Manager

LANGUAGES: English

ACCESSIBILITY: Barrier-free for disabled

TRANSPORTATION: Rides not provided by agency.

ADDITIONAL PHONES: (800) 988-2136 Divisional headquarters

SERVICES: Christmas Programs, Clothing, Congregate Meals/Nutrition Sites, Disaster Preparedness, Disaster Relief Services, Food Pantries, Thanksgiving Programs