

HOMELESS AND AT-RISK HOMELESS RESOURCES REFERRAL MANUAL



Original by: Desiree Palos (Summer 2012)

Revised by: Angela Berger (Summer 2013)

Revised by: Dana Manners (August 2014)

Current Revision by: Erin Kuhia (Summer 2015)

Chaminade University of Honolulu

Editor: Ronnie Mulford, Ph.D.

Table of Contents

General Help	4-5
Aloha United Way.....	4
Crisis (24 hours).....	5
Outreach/Drop in Centers	6-16
Institute for Human Services.....	6
Kalihi Palama Health Center.....	7
Legal Aid Society of Hawaii.....	8
Living the Word.....	9
Project D.A.T.E.....	10
Safe Haven (Mental Health Kokua).....	11
Salvation Army.....	12
Waianae Coast Comprehensive Health Center.....	13
Kealahou West Oahu Drop- In Center (Waianae Community Outreach).....	14
Waikiki Health Care-A-Van Program.....	15
Youth Outreach.....	16
Food	17-20
Feeding Hawaii Together.....	17
Hawaii Food Bank, Inc.....	18
Institute for Human Services.....	19
River of Life Mission	20
Save the FoodBasket (Gregory House Program HIV).....	20
Housing (Emergency, Transitional, Domestic Shelters)	21-36
Catholic Charities of Hawaii	21
Child and Family Services	22
Family Promise of Hawaii	22
Fernhurst YWCA Oahu	23
Women In Need.....	23
Gregory House (HIV)	24
Hale Kipa (Youth)	25
Department of Human Services	26
Holomua Na Ohana	26
Kumuhonua (Honolulu Community Action Program).....	27
Housing Solutions	28
Institute of Human Services.....	29
Light House Outreach Center	30
Next Step Shelter (Waikiki Health Center).....	30
Safe Haven (Mental Health Kokua).....	31
Steadfast Housing Development Corporation.....	32
U.S. Department of HUD.....	32
United States Veterans Initiative.....	33
Homeless Services Agencies List (Department of Human Services).....	34-36

<i>Medical and Health Services</i>	37-39
Hawaii H.O.M.E. Project.....	37
KPHC, Healthcare for the Homeless Project.....	38
Waianae Coast Comprehensive Health Center.....	38
Waikiki Health Care-A-Van Program.....	39
<i>Alcohol/Substance abuse/Mental Health</i>	40-46
Castle Medical Center.....	40
Helping Hands Hawaii.....	40
Hina Mauka.....	41
Ho’omau Ke Ola.....	42
Kahi Mohala (Sutter Health).....	42
Po`ailani.....	43
Salvation Army (ATS, ARC & FTS).....	44-45
Sand Island Treatment Center.....	46

**** The listings in this community referral resource manual are for reference only, and are not intended to be an endorsement, nor offer or replace medical advice.**

General Help



Dial 2-1-1 Monday – Friday from 7 a.m. – 5 p.m. The service is confidential, toll-free, statewide, and multilingual assistance is available. Or visit www.auw211.org to search the online database.

Specialists search a database of over 4,000 government and nonprofit services and programs to find the answers you need, including

- Government programs
- Healthcare
- Legal assistance
- Mental health services
- Parenting programs
- Suicide prevention
- Transportation
- Veteran's services
- Volunteer information
- Substance abuse treatment

Contact Information:

Aloha United Way 2-1-1

Attn: 211 Program Assistant
200 N. Vineyard Blvd., Suite 700,
Honolulu, HI 96817

Phone: 536-1951 Fax: 543-2222

Hours of Operation: Monday- Friday 07:00 a.m. - 05:00 p.m.

E-mail: info@auw.org Website: www.auw.org



THE AMHD ACCESS PROGRAM

The AMHD Access Program provides a team of trained and experienced professionals to provide help to you or a family member in times of mental health crisis 24 hours a day, 7 days a week. On Oahu, call us at 832-3100. On the neighbor islands, call toll-free at 1-800-753-6879.

There are four ways to get services through the AMHD Program:

- You may call the 24-hour Crisis line at 832-3100 on Oahu or toll free at 1-(800) 753-6879 and talk to them. They are open 24 hours a day, seven days a week;
- A call can be made by a family member, health professional, medical insurance company;
- The court orders treatment; or
- You can go to the nearest Community Mental Health Center or clinic during clinic hours.

Eligibility:

- Adults who have persistent and serious mental illness.
- Adults who are in a state of crisis and need help for a short time.
- Adults who are victims of natural disasters and terrorism.
- Adults who are ordered by the courts for treatment.
- Individuals who are at least 18 years old. If not, you may be referred to the Child and Adolescent Mental Health Division (CAMHD).
- Adult individuals who live in the State of Hawaii.

Contact Information:

Adult Mental Health Division- Hawaii

1250 Punchbowl Street, Room # 256.

Honolulu, **Hawaii** 96813

Phone: 832-3100

Hours of Operation: 24 Hrs/Day; 7 Days/Wk

Website: <http://health.hawaii.gov/amhd/>

Outreach/Drop In Centers



Outreach

Here at IHS, we're primarily known for our emergency shelter and housing services – helping people make the transition from being houseless to having safe, decent, and affordable homes of their own. And while there's no shortage of individuals, couples, and families in need knocking on our doors, we know that there are still more people out on the streets and parks that need help as well – and instead of waiting for them to come to us, we've created an Intensive Urban Outreach team to go directly to them.

Members of our team conduct regular intensive 'rounds' in urban Honolulu to the homeless. They begin with simply building relationships to establish trust and meeting immediate medical needs. They facilitate access to medications and treatment, employment and training, housing, substance abuse treatment and a permanent address to receive mail. While the team focuses on the most vulnerable and those that are chronically homeless, any person in need is eligible for assistance.

Outreach services include psychiatric services from practitioners who are also part of our outreach staff. These psychiatrists are available to diagnose, prescribe, and even administer medications in the field for unsheltered homeless individuals who request them. Finally, once someone achieves the final goal of obtaining housing, the IHS outreach specialists provide vital case management to the newly housed clients through collaboration with housing specialists and, most importantly, to landlords and property managers.

IHS Outreach services can be reached by calling 447-2903 or by email at IHSoutreach@ihs-hawaii.org.

Contact Information:
Institute for Human Services, Inc.
546 Kaaahi St.
Honolulu, HI 96817
Phone: 447-2800
Fax: 845-7190
E-mail: info@ihs-hawaii.org
Website: www.ihshawaii.org



KALIHI-PALAMA HEALTH CENTER
Hale Ho'ola Hou - House of New Life

Health Care for the Homeless Project

The Health Care for the Homeless Project (HCHP) has been providing accessible, quality care for individuals and families who are homeless or at risk for homelessness since 1988. The mission of the HCHP is to reach and care for those individuals most in need of help who are least likely to receive services in other settings. We provide access to professional and integrated medical, mental health and social services. Our commitment is to address both immediate needs and reintegration into the larger community. We achieve our mission through cost-effective services, prevention, advocacy, research, and by enhancing the education of professional care providers, policy makers, and the general public. Our approach to health care is team-oriented, client driven, respectful, creative, kind and non-judgmental.

HCHP Location and Hours:

KOHOU CLINIC

904 Kohou Street

Honolulu, HI 96817

Monday – Friday 8:00 a.m. – 12:00 p.m.

KAAAHU CLINIC

546 Kaaahi Street

Honolulu, HI 96817

Monday - Friday 8:00 a.m. – 4:00 p.m.

HCHP programs include:

- Ka'a'ahi Street Clinic
- OHANA (Oahu Health Access and Network Association) Project
- **Homeless Outreach: Outreach and interim case management services are provided island wide through funding from the Department of Health, Adult Mental Health Division (AMHD) and the Department of Human Services, Homeless Programs Office (HMO). Services help to integrate homeless persons, including those with mental illnesses, into existing services, housing, and back into the community. Call (808) 791-6370 for more information or to make a referral.**
- **Case Management: This program provides case management services to homeless individuals with severe and persistent mental illness. Services include assistance with entitlements, and referrals for medical and mental health services. The program also provides 24-hour crisis intervention.**
- Shelter Plus Care
- Homeless Prevention and Rapid Re-Housing Program

Contact Information:

PO Box 17460

Honolulu, HI 96817

Phone: 848-1438

Hours of Operation: Mon - Fri 08:00 a.m. - 12:00 p.m. (Kohou); 08:00 a.m. - 04:00 p.m. (Kaaahi)

E-mail: admingroup@kphc.org

Website: www.kphc.org



Helping the people of Hawai'i meet their legal needs

The Legal Aid Society of Hawai'i is the state's oldest and largest non-profit, public interest law firm with offices statewide. Legal Aid helps ensure **justice** and **fairness** for all by providing civil legal aid to the most vulnerable in our society.

In working towards the vision of building a just society; we want to first **help make the legal system a little less intimidating** by providing easy to understand legal forms and brochures, including online forms that people can use when they go to court. Second, we **help people help themselves** by providing legal assistance so people can better know their rights and know how to solve their legal problems. Finally, we try to **level the playing field** by providing legal representation to those that need it the most

HOW TO APPLY FOR LEGAL SERVICES (ALL OFFICES):

1. Call during normal Intake hours. **Monday-Friday (9:00 am-11:30 am; 1:00 pm-3:30 pm)**
2. Be prepared to provide information about your legal problem, income, assets, and number of people in your household.
3. If you are not a US citizen, you must be able to provide proof of your legal residency when meeting with staff.

O'ahu

808-536-4302

Walk-In

The **Honolulu Office** accepts walk-in applicants

Neighbor Islands

1-800-499-4302

Monday-Friday from 9:00 a.m.-11:30 a.m.

Space is very limited and clients will be seen on a first come basis until all time slots are full.

Contact Information:

Legal Aid Society of Hawaii

924 Bethel Street

Honolulu, HI 96813

Phone: 536-4302

Hours of Operation: Monday-Friday (9:00 a.m.-11:30 a.m.; 1:00 p.m.-3:30 p.m.)

E-mail: sealcub@lashaw.org

Website: www.legalaidhawaii.org



Living the Word MINISTRIES

Living The Word (LTW) Ministries is a non-denominational church located in the heart of Mapunapuna (Honolulu, Hawaii). We are not a traditional church, but we believe wholly in living out the Word of God. You are welcome to visit us at any of our regular service times or contact us for more information.

SERVICE HOURS:

Sunday Morning Worship
10:15 a.m.

1st Sunday Communion
6 p.m.

Tuesday Bible Study
7 p.m.

1st Fridays Men's and Women's Meeting
7 p.m.

Living The Word supports Project D.A.T.E.

Project D.A.T.E (Discern, Assist, Train, & Empower) is a secondary non-profit established on October 16, 2008 by Pastor Raymond Black, III with a vision to transform the lives of those that were homeless under the bridges of Nimitz highway. In 2007, Living The Word Ministries started a food pantry with the partnership of Hawaii Food Bank serving two Saturdays a month. That year participation grew from approximately 10-15 people to almost 75 people. On January 2008, due to the increased need hot meals were instituted once a month. Seeing this simple endeavor take on a life of its own, Pastor Black decided it was time to establish Project D.A.T.E. solely dedicated to transforming lives.

Since the establishment of Project D.A.T.E. additional partnerships were formed to provide clean clothing, education, medical support, housing, counseling services and much more.

Contact Information:

Living the Word Ministries

2678 Kilihau Street

Honolulu, HI 96819

Phone: 834-2823 E-mail: admin@lthawaii.org

Website: lthawaii.org



4 steps to Transformation:

Discern. Assist. Train. Empower. Our mission is to identify and assist individuals and families in transforming their lives from houseless to productive residents of our neighborhoods through personal growth and self-development.

Food

Hot meals are served for lunch and dinner throughout the week.

Lunch - 11am-Noon (Tues, Wed, Fri)

Dinner - 4-5pm Tues, 3-4pm Wed

Our food bank for groceries and toiletries is open on Wednesdays 1-3pm.

Mail Services

For those without residence our facility can be used to route mail which be available for pick-up during any of our scheduled meal times

Additional Services

Through partnership with a number of agencies we are able to provide the following services on-site or via referral:

Job assistance

ID replacement

Bus passes

Housing assistance

Medical services

Vision screening

Contact Information:

Project D.A.T.E.

2678 Kilihau Street Honolulu, HI 96819

Phone: 629-7933

Office Hours: Tuesday & Wednesday 9:00 a.m.-5:00p.m.

E-mail: projectdate@lthawaii.org

Website: projectdate.org

SAFE HAVEN



Safe Haven is permanent supported housing for single, homeless adults with mental illnesses who are vulnerable, disoriented and fearful. Many homeless people are victims of robbery, rape or attack, and are overwhelmed by the expectations of traditional programs. Many lack insight into their mental illness and decline available services and treatment.

Safe Haven serves as a “portal of entry” to housing and treatment.

There are no barriers to receiving services at Safe Haven. The Program provides a secure, non-threatening, supportive environment.

Safe Haven provides specially tailored services for Chinatown including:

Case Management and Community Placement Services is provided, including outreach, gradual engagement, case management, and assistance with accessing permanent housing. 90% of homeless adults who stay six months or longer at Safe Haven retain stable housing.

Residential, clinical and medical care includes transitional housing and 24 hour on-site staffing for up to 25 people. Social rehabilitation services assist participants in developing skills that will help them to stabilize and attain/succeed in permanent living situations. Psychiatric and medical care are available to eligible residents.

Activity Center offers social rehabilitation, mentoring/peer support and community placement and reintegration. Basic needs services include meals, mail services, laundry and shower facilities.

Chemical Dependency Treatment. Many homeless people with mental illness use drugs and alcohol to self-medicate their psychiatric symptoms. Safe Haven’s “harm reduction” program helps 90% of people served to become abstinent within six months.

Contact Information:

Safe Haven

41 South Beretaina Street

Honolulu, HI 96813

Phone: 524-SAFE (7233)

Fax: 524-0353

E-mail: mhk@mentalhealthkokua.org

Website: www.mentalhealthkokua.org/safehaven



DOING THE
MOST GOOD

Salvation Army: Family Service Office

The Family Service Office helps to meet the emergency material and financial needs of the people of Oahu. Here are some of the services we offer:

Food / Clothes

Emergency food bags are provided to families and individuals who live in Honolulu and surrounding communities. Food bags last approximately three days. Since much of the food we give out requires preparation, homeless individuals or families are encouraged to seek feeding programs available at the Institute of Human Services or the River of Life Mission.

Clothes vouchers, for use at any Salvation Army Thrift Store, are also available. These can be used to purchase clothes for work, school, or for a change of clothes if you are homeless with no other resources.

Photo ID for all adults and children in the household receiving assistance is needed to pick up food or clothes vouchers. A household is eligible to receive this assistance once every 90 days.

Financial Assistance

Financial assistance can be provided for emergency health and housing needs only. Applicants must be able to show that an emergency exists, that they have done all they can to resolve the problem on their own, and that they will be able to be financially self-sufficient in the future.

Budget and Nutritional Counseling - "Hana Pono`i - Striving Towards Self-Sufficiency" Seminar

Budgeting Class: The "Hana Pono`i - Striving Towards Self-Sufficiency" seminar is a must for all people who are in need of basic nutrition and budget counseling. Budgeting strategies, menu planning, and goal setting are some of the many topics covered in this simple, but useful three-hour course. Sessions are held at least twice a week.

Contact Information:

Family Services Office

296 N. Vineyard Boulevard

Honolulu, Hawaii 96817

Phone: (808) 841-5565

Website: www.hawaii.salvationarmy.org/hawaii/fso



**WAIANAЕ COAST
COMPREHENSIVE
HEALTH CENTER**
www.wcchc.com

The Waianae Coast Comprehensive Health Center is a non-profit organization governed by a community that addresses health disparities, improves population health, and reduces health inequalities despite financial and cultural barriers.

Health Care to the Homeless

Health Care to the Homeless provides health care via mobile van services to the homeless living along the Waianae Coast and Kalaeloa. A team of healthcare providers delivers services to the homeless. The overall goal of the program is to outreach via mobile health care services to unsheltered homeless individuals and families, reduce barriers to health care by making available case management services and other needed resources (screening, referrals to medical/mental health care, food, clothing, household items, employment, identification documents, etc.) to homeless individuals who might not otherwise receive assistance, with the ultimate goal of appropriate, affordable, and available housing placement and self-sufficiency.

Patient Assistance Services

Eligibility Coordinators assist patients with completing applications for medical insurance and medication assistance as with the State Med-QUEST program, Medicaid, Medicare Part D, State Pharmacy Assistance Program, Immigrant Health Initiative, Sliding Fee Scale, etc. Selected staff also provide assistance with low income housing applications, Supplemental Security Income (SSI), Financial and Food stamp applications. Patient Assistance Services also provides assistance in completing Advanced Health Care Directive, and coordinating interpreter services for clients of the Health Center.

Transportation services

to registered patients of the health center, transporting them to and from their appointments with Health Center providers and other providers referred to within the community. Transportation functions as an extension of case management services, making every effort to ensure that patients are on time and that they keep their appointments.

Additional Services

Case Management Services
Perinatal Support Services
BabySAFE Services
Child Passenger Safety Seat Fitting Stations

Contact Information:
Waianae Coast Comprehensive Health Center
86-260 Farrington Hwy Waianae, HI 96792
(808) 697-3300
Website: www.wcchc.com



MISSION :

Provide Comprehensive services with Aloha to individuals & families in need so they can become Self-Sufficient

VISION :

Healthy Self-Sufficient Resilient Individuals & Families

KEALAHOU WEST OAHU

Drop-In Center

Provides food, clothing, emergency/transitional shelter, life-skills and other classes. We have a food pantry that our clients access through "Village Bucks", and an emergency food box will be given upon completion of intake process.

Contact Information:

Kealahou West Oahu

87-132 Farrington Hwy Bldg 50 Waianae, HI 96792

Phone: 696-5667 Fax: 696-1869

Hours :Mon.-Thurs.: 8:00 a.m.-12:00 p.m., 1:00 p.m. to 4:00 p.m. Fri.: 8:00 am-11:00 am

Closed on the weekends and holidays.

Website: www.wcohawaii.org



Waikiki Health provides compassionate healing and expert care that result in improved health and quality of life for all in our island community. The mission of Waikiki Health is to provide quality medical and social services that are accessible and affordable for everyone, regardless of ability to pay.

Care-A-Van provides drop-in medical and social services to families and individuals experiencing or at risk for homelessness. Clinic open to the general public.

Appointments

Appointments are not necessary; patients may walk-in for services.

Payment Information

Medical services are based on a sliding fee scale and patient's ability to pay. Social services are free for those experiencing homelessness. Please contact Care-A-Van for further details.

Parking

Free patient parking is available on site.

Public Transportation

From Downtown Honolulu:

Ride the 1 Bus, exiting at Waialae opp. St. Louis

From Ala Moana Center:

Ride the 9 Bus, exit at Waialae opp. St. Louis

Contact Information:

CARE-A-VAN DROP-IN CLINIC

3020 Waialae Avenue

Honolulu, HI 96816

Phone: 922-4790 - Main

Medical appointments: 791-9308

Fax: 732-0735

Hours of Operation: Monday and Thursday 9:00 a.m. – 5:00 p.m.

Tuesday, Wednesday, Friday 8:30 a.m. – 4:00 p.m.

Closed daily 12:00 p.m. – 1:00 p.m.

E-mail: information@waikikihealth.org

Website: waikikihc.org



Youth Outreach (YO) serves as a safe haven for homeless youths, offering medical care, social services and non-judgmental support.

Appointments

Appointments are not necessary; patients may walk-in for services.

Payment Information

Medical and social services are free. Please contact **YO** for further details.

Parking

Limited street parking is available.

Public Transportation

From Downtown Honolulu:

Ride the 2 Bus, exiting at Kuhio opp. Namahana; walk back to Keoniana

Ride the B Bus, exiting at Kalakaua & Ena; continue walking toward Keoniana

From Kahala:

Ride the 23 or 24 Bus, exiting at Olohana & Kalakaua; continue walking toward Keoniana

Contact Information:

YOUTH OUTREACH

415 Keoniana Street

Honolulu, HI 96815

Phone: 791-9366 Fax: 690-9191

Hours of Operation

Drop-In Hours: Monday, Tuesday, Thursday & Friday 3:00 p.m. – 6:00 p.m.

Teen Clinic Hours: Monday, Tuesday & Thursday 4:00 p.m. – 6:00 p.m.

E-mail: information@waikikihealth.org

Website: waikikihc.org



Food

Feeding Hawaii Together is a 501(c)(3) non-profit organization based out of Honolulu. Unlike your typical food distribution program, Feeding Hawaii Together employs a “grocery-store style” setup which enables qualifying individuals to “shop” from a wide assortment of perishable and non-perishable foods directly from refrigerators and shelves. Individuals can shop once a week and take home as much food as they can carry.

First time clients will need to fill out a start-up form.

If wanting to shop for more than three in your family, on your next visit we ask for you to bring in your rental agreement for observation. If unable to, you will be allowed to shop for three when you visit.

Client Ticket Distribution:

You must receive a ticket to shop.

For those clients that arrive after opening hours, tickets will be distributed at the mauka (mountain) side of our loading docks.

No tickets will be passed out as half an hour before closing, which is 1:30 pm on Tuesdays & Thursdays, and 11:30 am on Wednesdays.

Additional Information:

It is recommended to bring your own bags, backpacks or rolling carts to carry your groceries.

If you are bringing with you a service animal, on your first visit or next visit, you must bring in the qualifying doctor’s slip stating that your animal is a qualified service animal.

Parking is only available on the surrounding streets where there are meters to pay.

Contact Information:

Feeding Hawaii Together

615 Keawe Street Honolulu, Hawaii 96813

Phone: 781-2018 or 780-2759

Hours of Operation: Tuesday & Thursday 10:00 a.m. - 1:30 p.m.

Wednesday 9:00 a.m. - 11:30 a.m.

Mailing address: 419 South Street #159

Honolulu, Hawaii 96813



Food Bank Hours: Varies each month.

Services offered:

Fresh Produce, Back Pack, Salvage, Purchase Program, TEFAP, Other Service: Senior Farmers Market Nutrition Program, Mobile Pantry, Non Food Distribution, Nutrition Education, Reclamation, And On-Site Agency Shopping.

Mission: The Hawaii Foodbank is the only nonprofit 501(c)3 agency in the state of Hawaii that collects, warehouses and distributes mass quantities of both perishable and non-perishable food to 250 member agencies as well as food banks on the Big Island, Maui and Kauai. The Hawaii Foodbank forms a vital link between the food donors and our member agencies by providing services in collecting, sorting, salvaging and distributing food. The Hawaii Foodbank also supports its member agencies through financial and educational assistance.

Locations: Waianae, Wahiwa, Waikiki Community Center, Susannah Wesley Community Center

Contact Information:

Food Bank Hawaii

2611 Kilihau St. Honolulu, Hawaii 96819

Phone: 836- 3600

Hours of Operation: Varies each month

Website: www.hawaiifoodbank.org



Food Services:

The IHS Meal Program serves 3 hot meals a day – breakfast, lunch, and dinner – at both shelters 7 days a week. The Meal Program utilizes numerous volunteers to provide this service, and works very closely with the Hawaii Foodbank to obtain adequate ingredients for each meal.

- Breakfast is served at 7am
- Lunch is served at 12pm
- Dinner is served at 5:15 pm at the Women’s and Families Shelter (Ka’aahi) and at 6pm at the Men’s Shelter (Sumner)

All are welcome to come to IHS for meals.

Additionally, IHS and the Hawaii Foodbank partner together on the last Thursday of each month to distribute food to anyone that is in need through the “Ohana Food Drop”. Together IHS and the Hawaii Foodbank provide take-home produce and meals for an average of 120 households each month.

For more information about the Meal Program, please contact:

Ana Iose

Meal Program Manager

(808) 447-2904

Email: Anal@ihs-hawaii.org

Contact Information:

Institute for Human Services, Inc.

546 Kaaahi St.

Honolulu, HI 96817

Phone: 447-2800

Fax: 845-7190

E-mail: info@ihs-hawaii.org

Website: www.ihs-hawaii.org



The River of Life Mission, is a 501(c)(3) non-profit organization registered in the State of Hawai'i. Our Mission is to restore broken lives through RESCUE, REHABILITATION and REINTEGRATION, all in the name of Jesus.

We are also committed to the care and stewardship of your financial resources by providing healthy and balanced nutritional meals, clothing, shelter, job training, and recovery treatment programs. Our beneficiaries consist of elderly senior citizens, handicapped, families with children, and countless men and women from every age group who are in some form of poverty, recovery, or facing chronic mental and physical illness including homelessness.

Contact Information:

River of Life Mission

101 N. Pauahi Street, Honolulu, HI 96817

Phone: 524-7656 Fax: 524-5064

Website: www.riveroflifemission.com

Hours of Operation: Monday - Friday 8:00 a.m. - 8:00 p.m.



GREGORY HOUSE PROGRAMS

HAWAII'S STATEWIDE HIV/AIDS HOUSING AGENCY

Save the FoodBasket program delivers food to those who are house bound or in rural areas and distributes groceries at a rented space in a centrally located church. All recipients get an equal amount of frozen meats, fresh produce, dairy, and canned and dried goods. Clients can also get a hot lunch twice a week. Other services include limited toiletries and cleaning supplies, nutrition classes, nutrition counseling, and other skills classes.

Contact Information:

Save the FoodBasket Gregory House Programs

200 N. Vineyard Blvd. Suite A #310, Honolulu, Hawaii 96817

Phone: 592-9022 Website: www.gregoryhouse.org

Hours of Operation: Monday - Friday 09:00 a.m.- 05:00 p.m.

Housing



CATHOLIC CHARITIES HAWAII

Shelter Services

- **Housing Assistance Program (O'AHU)**
- We provide seniors with counseling on affordable housing options and also provide affordable shared housing for seniors (62 years and older). We also maintain the [Oahu Housing Guide](#) as an excellent resource for seniors able to do their own housing search. Phone: (808) 527-4777.
- **Mā'ili Land Transitional Housing Program (O'AHU)**
- A 44-unit project in Leeward O'ahu for families with children who are homeless and unsheltered. Education, employment preparation and case management services are required components of the program to help families gain the skills and resources needed to transition successfully to permanent housing. Phone: (808) 696-4885.
- **Supportive Services for Veteran Families**
- We help homeless veterans and those at risk of homelessness and their families achieve housing stability by providing resources that help them become or remain permanently housed.
- **Housing Placement and Homelessness Prevention Program**
- When funding is available, we provide emergency financial assistance for housing needs.

Contact Information:

Catholic Charities Hawaii

1822 Ke'eaumoku Street

Honolulu, HI 96822

Phone: 521-4357

Website: www.catholiccharitieshawaii.org



Domestic Abuse Shelter

The locations of our shelters are confidential. If you are in need of domestic abuse help, please call our Domestic Abuse Hotlines.

O'ahu: *Domestic Abuse Hotline: (808) 841-0822*

West Hawai'i: *Domestic Abuse Hotline: (808) 322-7233*

East Hawai'i: *Domestic Abuse Hotline: (808) 959-8864*

Eligibility:

Child & Family Services accepts all victims of domestic violence and their children.

Child and Family Service

91-1481 Ft. Weaver Road, Ewa Beach, Hawaii 96706

Phone: 681-3500 Fax: 681-6353

Hours of Operation: 24 Hrs/Day; 7 Days/Wk

Website: www.childandfamilyservice.org



Services:

Family Promise of Hawaii provides a Day Center open from 9 a.m.-5 p.m. Monday-Sunday for families to utilize while they are off work or watching young children. The center provides a safe environment for families and gives them access to showers, laundry, internet and kitchen facilities as well as case management and a mailing address. During the evening from 5:00 p.m.-7 a.m., families stay overnight at local congregations-rotating every week to a new congregation. Volunteers at the congregation provide dinner, food for lunch the next day, and breakfast for families.

Eligibility and fees:

This program works with homeless families with children. They take families made up of at least one parent and one child. There must be no current substance abuse, domestic violence or untreated mental illness in the family. Parents must be working or willing to work. They seek families that are highly motivated to escape homelessness. There is no fee for service.

Family Promise of Hawaii

Honolulu Center

245 North Kukui Street, #101

Honolulu, HI 96817

Phone: (808) 548-7478

Windward Center

69 North Kainalu Drive

Kailua, HI 96734

Phone: (808) 261-7478

Website: www.familypromisehawaii.org



Services

The YWCA of O'ahu--Homebase transitional housing program was created for homeless, employed women making the difficult transition from challenging circumstances to becoming economically self-sufficient. The program includes housing and supportive services that help individuals regain stability as they move toward independent living and permanent housing. Program participants are eligible for six-month residency. Monthly rent, which includes two daily meals, is \$450.

Eligibility

Individuals interested in assistance and shelter through the Homebase transitional housing program must be must be homeless according to the U.S. Department of Housing and Urban Development's definition and must meet the following criteria:

- Single female; or Single parent with one dependent residing (males must be >5yrs)
- At least 19 years of age
- Free from drug and alcohol dependence
- Verifiable employment at least 20 hours per week
- Able to live unassisted and function well in community setting
- Available to volunteer two hours per week to the YWCA
- Committed to working toward self-sufficiency and economic advancement

Fernhurst YWCA

1566 Wilder Avenue, Honolulu, Hawaii 96822
Phone: 941-2231 Website: www.ywca.org
Hours of Operation: 24 Hrs/Day; 7 Days/Wk



WIN assists families transitioning out of homelessness, and women emerging from incarceration.

We provide:

- Transitional housing on Oahu and Kauai for women paroled from incarceration
- Employment and housing placement
- Resources and referrals to all available services
- Case Management: one-on-one support

Contact Information:

Women In Need

98-939 Moanalua Rd. Aiea, HI 96701
Phone: 808.486-1996 Fax: 808.486-1997
Website: www.winhawaii.org/ Email: winhi@hawaiiantel.net



GREGORY HOUSE PROGRAMS

HAWAII'S STATEWIDE HIV/AIDS HOUSING AGENCY

Services:

Gregory House Programs has developed and operates programs that provide housing and case management services; the goal is to end or prevent homelessness. In December 2012, a food and nutrition program was added after a successful merger with Save the FoodBasket. The housing programs help more than 270 individuals and families and Save the FoodBasket program feeds more than 300 annually. All services are provided on Oahu, with some housing assistance available to Neighbor Island applicants.

Transitional Housing

Gregory House has 11 beds for eligible persons who are homeless or at-risk of homelessness; **Community Residential Program** has 15 beds for eligible homeless persons only. Program includes on-site classes, group activities, and intensive case management. Participants may stay up to two years while they work on issues that affect stability, gain skills, and set goals towards independent housing.

Emergency Housing

Temporary Shelter is provided to homeless persons for up to two weeks at a YMCA/ economy hotel, while they work on a plan to secure more permanent housing and be more self-sufficient. **Emergency Assistance** provides short-term grants toward housing costs to end or prevent homelessness (security deposit, rent, utility, mortgage, etc.)

Rental Assistance

Several subsidy programs allow participants and their families to live independently in private rented units. Assisted units must be within the fair market rent limit and pass housing inspections. Generally, participants pay a portion of their household income towards rent and the program pays the remainder.

Gregory House Programs

200 N. Vineyard Blvd. Suite A #310, Honolulu, Hawaii 96817

Phone: 592-9022 Fax: 592-9049 Website: www.gregoryhouse.org

Hours of Operation: Monday - Friday 09:00 a.m.- 05:00 p.m.



In crises situations, client youth often need a place to go on short notice. Hale Kipa Shelter Services provide physical shelter and emotional support for these youth, many of whom are awaiting placement in a more permanent setting. For runaways and youth in crisis, Hale Kipa shelters provide a place to regroup while their problems can be worked out and, as soon as possible, they can be reunited with their families.

Emergency Shelter and Sanctuary

Offers emergency shelter, support, protection and a structured environment to homeless, runaway, abused and neglected youth between 12 and 17 years of age. Group homes for boys and girls in Ewa and Honolulu are available for those who are in need of support, protection, and a structured environment

Ewa Emergency Shelter Program 589-1829, Ext. 155
Honolulu Emergency Shelter Program 589-1829, Ext. 156

Kamala homes

These temporary foster homes provide emergency foster home placement services for abused and / or neglected youth between 10 and 17 years of age.

Kamala Homes 589-1829, Ext. 150

Contact Information:
Hale Kipa Outreach Services
615 Piikoi Street, Suite 203
Honolulu, HI 96814-3139
Phone: 589-1829
Fax: 589-2610
Hours of Operation: 24 Hrs/Day; 7 Days/Wk
Website: www.halekipa.org



Department of Human Services Benefit, Employment & Support Services

Homeless Program Services:

Provide emergency and/or transitional shelter to stabilize the homeless and offer them a safe place to reassess and take control of their living situation. Provide empowerment and case management to enable families to obtain and retain permanent housing, economic independence, and self-sufficiency for the long-term. Provide services to homeless individuals and families including adequate meals or cooking facilities; client assessment/social services planning; case management; job training; medical and social services referrals; childcare; educational and life skills classes; and monitoring and follow-up after transitioning to permanent housing.

Contact Information:

<http://humanservices.hawaii.gov/bessd/home/hp/homeless-programs/>

Holomua Na Ohana

Services:

Our primary focus is to offer housing to unsheltered families with minor aged children who are willing to work a program designed to assist them in removing barriers to employment and permanent housing. Provides a clean and sober, structured transitional housing/shelter, for homeless families with minor aged children. Housing includes self-contained studios, 1, 2, and 3 bedroom units with some furniture, appliances and laundry facility. Maximum stay: Up to 24 months on a 3 month renewable program agreement. Also provides direct referrals, transitional housing, educational classes and counseling, on site preschool as well as food and nutrition classes.

Onemalu Shelter (808) 682-3869

Waimanalo Shelter (808) 259-6658

Eligibility and fees:

Homeless or at risk families with dependent children under the age of 18. Pregnant women in their last trimester. Clients must have enough income to cover program fees and complete the application. Fees vary depending on size of unit from \$335 to \$645.

Holomua Na Ohana

Phone: Onemalu Shelter 682-3869; Waimanalo Shelter 259-6658

Hours of Operation: Monday - Friday 09:00 a.m. - 05:00 p.m.

Website: www.holomuanaohana.org



Services:

Kumuhonua is a transitional living center located at Kalaeloa, Barbers Point. Kumuhonua is for single adults and couples (18 and over) who are homeless or at-risk for homelessness. Kumuhonua provides housing (up to 2 years), case management services and ongoing workshops and classes.

Eligibility and fees:

Adults 18 years old or older
Homeless or At-Risk of Homelessness
Stable Source of Income: At least \$600 per month
Able to Live Independently

Application Process:

Application
Consent to release/obtain information
Government issued picture ID
Verification of Homelessness
Proof of Income
Current TB Clearance (within one year)

Honolulu Community Action Program Inc.
KUMUHONUA TRANSITIONAL LIVING CENTER
91-1096 Yorktown St., Building 36
Kapolei, HI 96707
Phone: 682-5494 Fax: 682-5495
Email: kumuhonuaintake@hcapweb.org

Mailing Address:
HCAP Kumuhonua Transitional Living Center
P.O. Box 75547
Kapolei, HI 96707
Website: <http://www.hcapweb.org/>



Transitional Homes

HSI operates four transitional properties in metropolitan Honolulu — two for families, one for working individuals and one for the elderly. Each facility provides a variety of program services. Twenty studios at HSI's Sea Winds Apartments in Wai`anae are also transitional.

Eligibility

All properties require applicants to be working at least 19 hours per week, except Kulaokahua. All properties require applicants to be referred by an outreach agency or emergency shelter.

Vancouver House 808-947-7181

Services offered: Transitional shelter for families. Fees vary, based on income.

Kulaokahua Apartments 808-599-5759

Services offered: Transitional shelter for people at least 62 years old. Fees vary, based on apartment size.

Na Kolea Rooms 808-946-8063

Services offered: Transitional shelter for individuals. Fees vary, based on income.

Loliana Apartments 808-522-0541

Services offered: Transitional shelter for families. Fees vary, based on family size.

Sea Winds Apartments 808-696-0061

Contact Information:

Housing Solutions, Inc.

PO BOX 11360, Honolulu HI 96828 · (808) 973-0050

Website: www.hsiservices.net/home



Services:

The Housing Program's main goal is to assist as many families and individuals as possible to either prevent them from becoming homeless or to help them out of homelessness. To accomplish this task, IHS has several different programs available that assist households by providing housing subsidies, security and utility deposits, first month's rent, or possibly even past due rent. Each program has different criteria, and applicants must provide documentation to be eligible. The Housing Program may also assist with obtaining and retaining suitable rental housing, provide case management services and landlord support as well as mediation of landlord/tenant issues.

Emergency Shelter and Services:

A stay at IHS affords men, women and children a safe place to sleep, hot showers, access to internet and e-mail, postal mail and telephone service, storage, and washers and dryers to do laundry.

Housing Programs:

- Employment Program
- Shelter Plus Care Program
- Temporary Assistance for Needy Families Program (TANF)
- Homelessness Prevention and Rapid Re-housing Program (HPRP)
- Housing First Program
- North Shore Homeless Assistance Project

Eligibility and fees:

Shelter for single women, single men, and families who are homeless. Monthly fee due at intake; Fee may be waived as needed.

Contact Information:

Institute for Human Services, Inc.

546 Kaaahi St. Honolulu, HI 96817

Phone: 447-2800 Fax: 845-7190

E-mail: housing@ihs-hawaii.org

Website: www.ihshawaii.org

LIGHTHOUSE

Outreach Center

Services:

The shelter sleeps over 120 individuals. Guests are provided with an evening meal and lockers for personal items. The shelter also provides social services to aid our guests with rental assistance, medical issues, and life skills such as budgeting. The goal of Lighthouse Outreach Center is to move our guests out of the shelter to temporary housing, alleviating worries of day-to-day existence, and allowing planning for the future.

Lighthouse Outreach Center

94-230 Leokane Street Waipahu, HI 96797 Phone: 680-0823

Hours of Operation: Daily 05:30 p.m. - 07:30 a.m.

Website: www.wearelighthouse.org



NEXT STEP SHELTER (Managed by Waikiki Health Center)

Services:

Emergency shelter for families, couples and individuals

Eligibility Criteria: Homeless or at risk of being homeless.

Requirements: TB clearance card, Homeless verification letter, documentation verifying income (if applicable), birth certificates (children only).

Next Step Shelter

Pier 1 off Forrest Avenue in the Kaka'ako area

Mailing address: P.O. Box 941, Honolulu, HI 96808

Phone: 585-8800 Fax: 690-9275 Website: www.waikikihc.org/

Hours of Operation: Monday to Saturday 5:30 p.m. to 8:30 a.m.

Saturday and Sunday Open all day

Intake Hours: Monday to Thursday 1:00 p.m. to 4:00 p.m. Friday Closed

SAFE HAVEN



Safe Haven helps people with mental illnesses who are homeless, and tend to be vulnerable, disoriented and fearful. Many are victims of robbery, rape or attack. They are overwhelmed by the expectations of traditional programs. Many lack insight into their mental illness and therefore decline available services and treatment.

A large percentage of people who are homeless have mental illness. In Hawaii, that percentage amounts to up to 3,000 individuals.

Safe Haven acts as a “portal of entry” to housing and treatment. It provides a secure, non-threatening, supportive environment, as well as access to psychiatric, medical and social services.

Safe Haven also provides specially tailored outreach, case management, residential, medical and psychiatric services for this segment of Hawaii’s homeless population, including:

- Residential, clinical and medical care, provided by Mental Health Kokua, include transitional housing and 24 hour on-site staffing for up to 25 people. Social rehabilitation services assist participants in developing skills that will help them to stabilize and attain/succeed in permanent living situations. Psychiatric and medical care are available to eligible residents.

Contact Information:

Safe Haven, Mental Health Kokua

41 South Beretaina Street

Honolulu, HI 96813

Phone: 524-SAFE (7233)

Fax: 524-0353

E-mail: mhk@mentalhealthkokua.org

Website: www.mentalhealthkokua.org/safehaven

Steadfast Housing Development Corporation

Services:

To provide housing and employment opportunities to persons with serious and persistent mental illness in pursuit of recovery and life goals of their choosing.

Eligibility:

Programs are funded by the state and federal governments and serve approximately 1200 persons annually based on those who are most at risk.

Steadfast Housing Development Corporation
888 Iwilei Rd. Suite 250
Honolulu, HI 96817 Phone: 599-6230
Hours of Operation: Monday – Friday 8:00 a.m. – 5:00 p.m.
Website: www.steadfast-hawaii.org/



Services:

Emergency shelter, housing search and information, housing/shelter, information and referrals on: HUD-assisted rental housing including Public Housing and Housing Choice Voucher Program; Homeownership with the FHA Mortgage Insurance Program; Reverse mortgage (HECM); Renovation mortgages; Homeless programs funded through HUD.

Eligibility and fees:

Income limits for HUD-assisted rental housing including Public Housing, Housing Choice Voucher program and Multifamily Housing rental program. Most services are free.

Contact Information:
U.S. Department of Housing and Urban Development
Honolulu Field Office 1132 Bishop Street, Suite 1400
Honolulu, HI 96813-4918
Phone: 457-4662 Fax: 457-4694
Office Hours: Monday through Friday 8:00 a.m. to 4:00 p.m.
Website: <http://portal.hud.gov/hudportal/HUD?src=/states/hawaii/offices>



Barber's Point

Services:

Provides shelter and transitional housing shelter for single homeless military veterans.
Substance Abuse Treatment, Case Management

Eligibility and fees:

Homeless individuals on Oahu with referral by approved outreach agency. Fee based on 30% of monthly income, no more than \$200 per month.

Waianae Civic Center

Services:

Waianae Civic Center is the only U.S.VETS location that provides services to both veterans, civilians and their families.

WCC began serving the Hawaii homeless population in March 2007 and currently serves 300 men, women and children each day.

Eligibility and fees:

Priority goes to homeless individuals / families of the Leeward Coast of Oahu with referral by approved outreach agency and/or other "at-risk" individuals / families with proper documentation.

Contact Information:

U.S.VETS Barber's Point
91-1039 Shangrila Way
Kapolei, Hawaii 96707
Phone: 682-9000
Fax: 682-9004
Website: www.usvetsinc.org

U.S.VETS Waianae
85-638 Farrington Highway
Waianae, Hawaii 96792
Phone: 696-6711
Website: www.usvets.org



Department of Human Services Benefit, Employment & Support Services

HOMELESS SERVICES AGENCIES DIRECTORY

Alternative Structures International (808) 696-2655
86-660 Lualualei Homestead Road
Waianae, Hawaii 96792
www.asihawaii.org

Ohana Ola o Kahumanu Shelter (Transitional, Families) 696-4095
*Villages of Maili "Ulu Ke Kukui" (Transitional, Singles & Families) 620-9011

Catholic Charities Hawai'i (808) 524-4673
1822 Keeaumoku Street
Honolulu, HI 96822
www.catholiccharitieshawaii.org

Maili Land Transitional Housing Program (808) 521-4357

Family Promise of Hawaii (808) 548-7478
245 N. Kukui Street, Suite 101
Honolulu, HI 96817
www.familypromisehawaii.org

Honolulu Family Center (Emergency, Singles & Families)
Windward Family Center (Emergency, Singles & Families)

Gregory House Programs (808) 592-9022
200 N. Vineyard Blvd., Suite A-310
Honolulu, HI 96817
www.gregoryhouse.org

Gregory House (Transitional, Singles)
Community Residential Program (Transitional, Singles)

Hale Kipa, Inc. (808) 589-1829
615 Piikoi Street, Suite 203
Honolulu, Hawaii 96814
www.halekipa.org

Men's Transitional Living Program, A'awa (Transitional, Young Men)
Men's Transitional Living Program, Maka'aloa (Transitional, Young Men)
Women's Transitional Living Program, Apa'a (Transitional, Young Women)

Waikiki Health Center [formerly (H5)] (808) 922-4787
277 Ohua Ave
Honolulu, Hawaii 96815
www.waikikihc.org

*Next Step Shelter (Emergency Singles & Families) (808) 922-4790

Holomua Na Ohana (808) 259-6658
1325 Wilder Ave., #Makai 20
Honolulu, Hawaii 96822
<http://holomuaohana.org>

*Onemalu Shelter (Transitional, Singles & Families) (808) 682-3869
*Weinberg Village Waimanalo (Transitional, Families) (808) 259-6658

Honolulu Community Action Program (808) 521-4531
33 South King Street, Suite 300
Honolulu, Hawaii 96813
www.hcapweb.org

*Kumuhonua (Transitional, Singles & Families) 682-5494

Housing Solutions, Inc. (808) 973-0050
2734 South King Street, #100
Honolulu, Hawaii 96826

*Kulaokahua Shelter (Transitional, Elderly) (808) 599-5759
Loliana Shelter (Transitional, Families) (808) 522-0541
*Nakolea Shelter (Transitional, Working Singles) (808) 946-8063
Vancouver House Shelter (Transitional, Students) (808) 947-7181

Institute for Human Services (808) 447-2824
546 Ka'aahi Street
Honolulu, Hawaii 96817
www.ihshawaii.org

Ka'aahi Street Shelter (Emergency, Women & Children) (808) 447-2800
Sumner Street Shelter (Emergency, Men) (808) 447-2900

Kahikolu Ohana Hale O Waianae (808) 697-7300
85-296 Ala Hema Street
Waianae, Hawaii 96792
www.kohow.org

KOHOW (Transitional, Singles & Families)

Mental Health Kokua (808) 737-2523
1221 Kapiolani Blvd., Suite 345
Honolulu, Hawaii 96814
www.mentalhealthkokua.org

Safe Haven (Transitional, Singles) (808) 524-7233

River of Life Mission (808) 524-7656
100 North Pauahi Street
Honolulu, Hawaii 96817
www.riveroflifemission.com

Lighthouse Outreach Center, Waipahu (Emergency, Singles & Families) (808) 680-0823

Steadfast Housing Development Corporation (808) 599-6230
677 Ala Moana Blvd., Suite 713
Honolulu, Hawaii 96813
www.steadfast-hawaii.org

*Hale Ulu Pono (Transitional, Singles – Mentally Ill) (808) 682-4466

United States Veterans Initiative (808) 682-9000
Barber's Point Office
PO Box 75329
Kapolei, HI 96707
www.usvetsinc.org

Waianae Civic Center "Paiolu Kaiaulu" (Transitional, Singles & Families)
(808) 644-1400

US Veterans-In-Progress "VIP" (Transitional, Singles) (808) 682-9000

Waianae Community Outreach (808) 697-3300
P.O. Box 1912
Honolulu, Hawaii 96792
www.wcohawaii.org

*Onelau'ena "Hope for a New Beginning Shelter" (Emergency, Singles & Families) (808) 682-4673

Women In Need 808.486-1996
98-939 Moanalua Rd. Aiea, HI 96701
<http://winhawaii.org>/ Email: winhi@hawaiiantel.net

Contact Information:

Department of Human Services
Benefit, Employment and Support Services
www.humanservices.hawaii.gov/bessd/home/hp/homeless-services-agencies-directory/

Medical and Health Services

Hawaii H.O.M.E. Project

Free Clinical Healthcare for Hawaii's Homeless

The first Hawaii H.O.M.E. Project student-run free clinic was established in 2006 at the Kaka'ako shelter for the homeless adjacent to the school of medicine. This site was chosen by the state government as a temporary site for the homeless displaced from Ala Moana Park. The project later expanded to the Pai'olu Kaiaulu shelter in Waianae in 2007 and then to the Onemalu and Onelau'ena shelters in Kalaeloa in 2008. We have since expanded our outreach services to include the unsheltered homeless at Kaka'ako Gateway Park and those receiving services at the First United Methodist Church and The Institute for Human Services Men's Shelter in Honolulu. To date, the project has had over 3,000 patient visits and has serviced over 1,200 individuals.

Services:

Medical - Our clinics provide preventive medical services as well as management of acute and chronic medical conditions, including diabetes, hypertension, high cholesterol, asthma, and more. We offer blood pressure and sugar checks, eye and ear exams, treatment of minor cuts and injuries, laboratory testing, and immunizations. We also provide limited pharmacologic assistance, and will arrange for qualifying patients to receive discounted medications through patient assistance programs.

Social - We understand that many of our patients need social resources as much as they need medical care. Part of our aim is to serve as the gateway for our patients by connecting them to other community resources.

Dental - Dental care is large need in this population. We hold a dental screening clinic once a month, with volunteer dentists from the community. Assistance is also given to help patients find low-cost dental providers.

Pai'olu Kaiaulu Shelter

85-638 Farrington Hwy., Waianae

Tuesdays 2:00 p.m. – 5:00 p.m.

Kaka'ako Gateway Park

Next to the Medical School Campus

Thursdays 5:00 p.m. – 7:30 p.m.

Onelau'ena and Onemalu Shelters

Building 50, Belleau Woods, Kapolei

1st and 3rd Saturdays 9:00 a.m. – 12:00 p.m.

First United Methodist Church

1020 S. Beretania Street, Honolulu

2nd and 4th Sundays, 9:00 a.m. – 12:00 p.m.

Institute for Human Services - Men's Shelter

350 Sumner Street, Honolulu

Mondays 1:00 p.m. – 4:00 p.m.

Phone: 223-8859 (Primary Contact- **Dr. Jill Omori**)

Fax: (808) 692-1252

Email: jill.omori@hawaii.edu

Website: <http://www.hawaiihomeproject.org/index.html>



Health Care for the Homeless Project

The Health Care for the Homeless Project (HCHP) has been providing accessible, quality care for individuals and families who are homeless or at risk for homelessness since 1988. The mission of the HCHP is to reach and care for those individuals most in need of help who are least likely to receive services in other settings. We provide access to professional and integrated medical, mental health and social services. Our commitment is to address both immediate needs and reintegration into the larger community. We achieve our mission through cost-effective services, prevention, advocacy, research, and by enhancing the education of professional care providers, policy makers, and the general public. Our approach to health care is team-oriented, client driven, respectful, creative, kind and non-judgmental.

HCHP Location & Hours:

KOHOU CLINIC
904 Kohou Street
Honolulu, HI 96817
Monda – Friday 8:00 a.m. – 12:00 p.m.

KAAAHI CLINIC
546 Kaaahi Street
Honolulu, HI 96817
Monday - Friday 8:00 a.m. – 4:00 p.m.

HCHP programs include:

- Ka'a'ahi Street Clinic
OHANA (Oahu Health Access and Network Association) Project

PO Box 17460, Honolulu, HI 96817 Website: www.kphc.org
Phone: 848-1438 E-mail: admingroup@kphc.org



Services:

A mobile van staffed with a team of medical personnel provides health and case management services along beaches from Kalaeloa to Mauka. Services include nursing care, provisions, assistance with scheduling appointments with the WCCHC, assistance with medical insurance, supportive counseling, assessment to determine housing resources and referrals.

Eligibility and fees:

Homeless on beaches from Kalaeloa to Mauka. There are no fees for service.

Waianae Coast Comprehensive Health Center
86-260 Farrington Hwy, Waianae, HI
Phone: 697-3300 Website: www.wcchc.com
Hours of Operation: Monday - Friday 08:00 a.m. - 05:00 p.m.



Waikiki Health provides compassionate healing and expert care that result in improved health and quality of life for all in our island community. The mission of Waikiki Health is to provide quality medical and social services that are accessible and affordable for everyone, regardless of ability to pay.

Care-A-Van:

Our Care-A-Van program provides mobile medical and social services directly to individuals and families in need across Oahu. Using two medically-equipped vans and a mobile medical clinic, Care-A-Van's outreach teams make scheduled visits to approximately 30 locations.

Care-A-Van Outreach services include:

- Medical care
- Counseling
- Food, hygiene and clothing distribution
- Housing assistance
- Referrals to other service organizations
- Assistance in applying for medical insurance, food stamps, etc.

If you or a loved one are experiencing homelessness, contact our Care-A-Van drop in center.

Contact Information:

Waikiki Health, Care-A-Van
3020 Waiālae Avenue Honolulu, HI 96816
Phone: 922-4790 Fax: 690-9192

Hours of Operation: Monday - Thursday 08:30 a.m. - 04:00 p.m. Friday 08:30 a.m. - 03:00 p.m.

E-mail: information@waikikihealth.org

Website: waikikihc.org

Alcohol, Substance Abuse, and Mental Health Services



Behavioral Health Services:

Castle Medical Center operates a 29-bed inpatient Behavioral Health Services unit. Patients receive services for the full-range of psychiatric disorders, including anxiety, depressive, and psychotic disorders.

Contact Information:
Castle Medical Center
640 'Ulukahiki Street, Kailua, HI 96734
Phone: 263-5356



Behavioral Health Services:

The Behavioral Health Division provides community based case management for the seriously mentally ill, day treatment/intensive outpatient/psycho-social rehabilitation for individuals struggling with mental illness and substance abuse, and money management (representative payee) services for consumers receiving government entitlements (SSI, SSDI, and VA).

Eligibility and fees:

Homeless, serious mental illness, difficulty with using community services. Sliding scale based on income.

Contact Information:
2100 N. Nimitz Hwy.
Honolulu, HI 96819
Phone: 536-7234 (Dial "0" to reach an operator)
Fax: 536-7237
Hours of Operation: Monday - Friday 08:00 a.m. - 05:00 p.m.



Services:

Hina Mauka assists individuals in recovering from harmful addictions and maintaining healthy, happy and productive lives as integral and valued members of their families and communities. Learn more about our programs:

Residential Treatment

Individualized, intensive multi-week treatment for individuals with addictions and co-occurring health problems in a safe and stable environment.

Outpatient Programs

A continuum of effective treatment options ranging from 1 to 15 hours per week, for individuals who wish to integrate recovery into their current work schedules and family life.

Aftercare

Weekly group meetings and skill building to help clients integrate their recovery into their daily lives

Hiki Ni'o Mentoring Program

Treatment and recovery mentoring by caring volunteers to help clients access community resources, regain confidence and maintain sobriety.

Specialty Adult Programs

Unique programs in collaboration with other social service agencies for homeless clients and incarcerated women.

Ke Alauala at the Women's Correctional Community Center (WCCC): Working with Incarcerated Women

A therapeutic community treatment program, based on traditional Hawaiian culture and values, for incarcerated women at the Women's Community Correctional Center (WCCC) in Kailua on O'ahu.

Contact Information:

Hina Mauka

45-845 Pookela Street

Kaneohe, Hawaii 96744

Phone: 236-2600 Fax: 236-2626

Email: MOREINFO@HINAMAUKA.ORG

Website: hinamauka.org



Ho'omau Ke Ola

Services:

Ho'omau Ke Ola offers services to adults (18 years and older) who are seeking help and treatment for chemical dependence. Priority is given to pregnant women, IV drug users, and homeless individuals.

Ho'omau Ke Ola provides Residential treatment, several levels of outpatient treatment, continuing care, therapeutic living programs, homeless outreach and family support groups.

Fees:

Parties Responsible for programs include State Department of Health-Alcohol and Drug Addiction Division, HUD (Housing and Urban Development) homeless grant through the City and County of Honolulu, and Family Drug Court and Hawai'i Judiciary's Adult Client Services, insurance beneficiaries (no private insurance) as well as any self-pay consumers.

Ho'omau Ke Ola

85-761 Farrington Highway #206 Wai'anae, HI 96792

Phone: General Administrative: 696-4266 Intake & Admissions: 696-3315 Fax: 696-3661

Email: admin@hoomaukeola.com Website: hoomaukeola.org



Our comprehensive behavioral health care services are for patients experiencing emotional or behavioral problems that interfere with daily functioning in work, family, social and/or school settings. Individuals may be experiencing difficulty with any of the following diagnoses.

- | | |
|--|-----------------------------|
| Depression, Bipolar and other Mood Disorders | Oppositional Defiant D/O |
| Post Traumatic Stress Disorder | Substance-Related Disorders |
| Psychotic Disorders | Suicidal Ideation |
| Anxiety Disorders | ADD/ADHD |
| Adjustment Disorder | Eating Disorders |
| Emotional Disturbances | Conduct Disorders |

Kāhi Mōhala is an authorized provider for most health insurance plans (including HMSA, Kaiser, QUEST and other health insurance plans).

Sutter Health Kāhi Mōhala

91-2301 Old Fort Weaver Road Ewa Beach, HI 96706

Phone: 671-8511 Fax: 677-2570



Dual Diagnosis Treatment Center

Services:

Specialized Residential Treatment Services:

The 16 bed residential program is licensed as a special treatment facility (STF) by the State Department of Health. A planned regimen of professionally directed services are provided 24 hours per day/7days per week. There are two different locations both with 16 bed male/female. Services include individual and group counseling sessions, education, medication management, skill building, recreational therapy and family services.

Outpatient Treatment Services:

Day Treatment / Intensive Outpatient Treatment / Aftercare

Outpatient treatment services are focused on education, relapse prevention and recovery with specific interventions aimed at preparing the consumer for work, becoming re-involved in education and gaining community living and interpersonal skills. The program is structured to meet individualized needs.

24 Hour Supervised Housing

Supervision is provided 24 hours per day/7days per week

Consumers are supported in areas of life skills including cooking, chores, shopping money management, socialization, personal hygiene, transportation problem solving and leisure psychosocial rehabilitation programs, employment opportunities and social and recreational activities during the day, evening and weekends.

8-16 Hour Supervised Housing

Supervision is provided 16 hour per day/7days per week

Long term recovery from addiction depends on the consumer's daily involvement in maintaining a healthy personal program in their living environment. Consumers work with their support staff to design a structured plan of care that supports ongoing recovery.

Contact Information:

Po'ailani Inc.

970 N. Kalaheo Avenue, Suite A102 Kailua, HI 96734

Phone 808.263.3500 **Fax** 808.263.3508

e-mail info@poailani.org website www.poailani.org/



DOING THE
MOST GOOD

Addiction is a primary cause of ruined lives and shattered dreams. The Salvation Army knows all too well the importance of treatment and rehabilitation to help those suffering from substance abuse. It has programs that directly address the needs of men and women who want to change their lives.

Programs:

Addiction Treatment Services

Social Detoxification - A 4-7 day program which provides a safe and supportive environment in order to detox from alcohol and other drugs and to receive a referral for treatment.

Residential - A variable length program designed to meet individualized treatment needs of people who have substance abuse problems.

Outpatient - A structured program of day or evening sessions for the still-functioning individual who is able to maintain abstinence with professional support.

Addiction Treatment Services

3624 Waokanaka Street
Honolulu, Hawaii 96817
Phone: (808) 595-6371

Adult Rehabilitation Center

Provides men with substance abuse problems with the opportunity to regain their self-respect and acquire the life skills needed to take their rightful place in life. The residence accommodates 73 men. Beneficiaries (program participants) stay a minimum of six months and may remain until they are able to integrate back into society as contributing members.

Adult Rehabilitation Center

322 Sumner Street
Honolulu, Hawaii 96817
Phone: (808) 522-8400



DOING THE
MOST GOOD

Family Treatment Services

Through a network of interrelated programs, Family Treatment Services provides substance abuse treatment specifically designed for women with children. It provides specialized mental health services for young children and their parents.

Family Treatment Services aims to:

- Break the cycle of chemical dependence
- Help children with emotional, behavioral and developmental problems to develop skills to be more successful at home and school
- Strengthen the family unit

Our approach is holistic - addressing physical, psychological, social, family and spiritual concerns. It honors the cultural values of our multiethnic community.

The specific programs within the Family Treatment Services include:

- Women's Way
- Ke Ola Pono
- Ka 'Ohu Hou O Manoa Transitional Housing
- Diamond Head Preschool
- Therapeutic Nursery

Contact Information:
Family Treatment Services
845 22nd Avenue
Honolulu, Hawaii 96816
Phone: (808) 739-4952

The Sand Island Treatment Center

Services:

This program provides Integrated Behavioral Health Care services for the purpose of effectively addressing all manner of addictions, including addictive disorders with a co-occurring mental disorder. An array of treatment services is offered to allow for appropriate levels of intervention and assistance, based upon a comprehensive assessment of treatment needs. These services include advocacy and referral, specialized residential treatment, partial hospitalization, day treatment, transitional living services, after care and follow up services, referral services.

Eligibility and fees:

As a non-profit, charitable institution, priority has historically been given to the most damaged and desperate of fellow citizens to ensure they too have access.

Contact Information:

Sand Island Treatment Center

1240 Sand Island Parkway

Honolulu, HI

Phone: (808) 841-3915

Website: www.sandisland.com